This resource list is not exhaustive and the information contained here-in, including program information and eligibility criteria, is subject to change without notice. ProMedica does not recommend nor endorse any specific company, agency, or organization listed.

11.6.17
Partial Update 3.20.18
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Behavioral Health

Hancock, Sandusky, and Seneca Counties
BEHAVIORAL HEALTH AND COUNSELING SERVICES

ProMedica Physicians Behavioral Health  www.promedica.org
An Affiliate of ProMedica Health System
1100 E. Main Cross  710 Cleveland Ave.
Suite # 203  Fremont, OH 43420
Findlay, OH 45840  419-333-2785
419-424-2011

- Outpatient behavioral health for children, adolescents, and adults including the elderly.
- Outpatient counseling, psychiatry, psychiatric medication therapy, and psychophysiological therapy.

Century Health  419-425-5050 1918 N. Main St.
Findlay, OH 45840  www.centuryhealth.net
24 HR. Crisis Hotline 1-888-936-7116

- Services provided include individual, group, marital, family counseling, and chemical dependency counseling. Mediation services also available.

Counseling Services  419-425-2141
606 Howard St.
Findlay, OH 45840

- Individual, group, marital, and family counseling.

Dry Haven  419-435-5003
217 W. Center St.
Fostoria, OH 44830

- Chemical dependency counseling.

Firelands Counseling Services  www.firelands.com
1925 Hayes Ave.  675 Bartson Rd.
Sandusky, OH 44870  Fremont, OH 43420
112 W. Center St.
419-557-5177  419-332-5524  419-435-0204

24 HR. Crisis Hotline 1-800-826-1306

- Individual, group, marital, family, and chemical dependency counseling.
Inner Peace Counseling LLC 567-525-5615
1641 N. Lake Dr.
Findlay, OH 45840

• Individual, group, martial, and family counseling.

Lighthouse Counseling Services 419-423-9133
301 E. Sandusky St. www.lighthousecounseling2000.com
Findlay, OH 45840

• Individual, group, martial, and family counseling.

Lutheran Social Services www.lssnwo.org
1701 Tiffin Ave. 512 E. State St.
Findlay, OH 45840 Fremont, OH 43420
419-422-7917 419-334-3431

• Counseling and mental health services for children, adults, and families.
• Does not provide psychiatric services (medication therapy and management).
• Accepts Medicare, Medicaid, and private insurance. Sliding fee scale for those without insurance.

Pathways Christian Counseling 419-423-7812
Findlay, OH 45840

• Christian counseling services, individual, group, marital, and family counseling.

Psychiatric Center of Northwest Ohio 419-429-6480
300 W. Wallace St. www.bvhealthsystem.org
Suite B4
Findlay, OH 45840

• Outpatient Mental Health and counseling services for children, adults, and families.
• Treatment includes psychiatric/medication management, crisis intervention, group therapy, psychological testing, substance abuse, specialized programs for children and adolescents, eating disorders, and case management.

Stepping Stones Counseling Center 419-422-7970
206 W. Lima St. www.steppingstonesfindlay.com
Findlay, OH 45840

• Individual, group, couples, family, child and adolescent, grief and chemical dependency counseling.
The Center for Mental Health and Well-Being
715 S. Taft Ave.
Fremont, OH 43420

- Outpatient counseling services and medication management.

Cornerstone Counseling
4444 Galloway Rd.
Sandusky, OH 44870

- Counseling provided by Christian therapists.

United Way Family Counseling Service
481 W. Perry St.
Tiffin, OH 44883

- Individual, family, and financial counseling.

New Transitions Counseling
777 S. Washington St.
Tiffin, OH 44883

- Individual, group, marital, and family counseling. Has private pay with a sliding fee scale.

Rigel Recovery Services
65 St. Francis Ave. 101-103 S. Front St.
Tiffin, OH 44883 Fremont, OH 43420
567-220-7018 567-280-4023

- Individual counseling, aftercare, drug testing, and opiate specific services.

Tiffin Psychiatry Center, Ltd.
455 W. Market St. Suite #3
Tiffin, OH 44883

- Outpatient psychiatric services
- Affiliated with ProMedica Fremont Memorial Hospital
Inpatient Mental Health Treatment

Orchard Hall 419-423-5239  
1900 S. Main St,  
Findlay, Ohio 45840  
http://www.bvhealthsystem.org

- Adult inpatient psychiatric care center  
- Service treatments related to depression, anxiety disorders, thought disorders, mood changes, bipolar disorders, and confusion.

Firelands Counseling Services  www.firelands.com  
1111 Hayes Ave.  
Sandusky, OH 44870  
24 HR. Crisis Hotline 1-800-826-1306  
419-557-7400

- Adult and geriatric inpatient psychiatric care center.  
- Offers a partial hospitalization program that bridges the gap between inpatient psychiatric hospitalization and traditional outpatient therapy.

The Toledo Hospital 419-291-8850  
Psychiatric Services  www.promedica.org  
2142 N. Cove Blvd.  
Toledo, Ohio 43606

- Inpatient psychiatric treatment for adults and children age 6 – 17.  
- Services include cognitive therapy, group psychotherapy, psycho-education groups, and partial hospitalization program.

Flower Hospital 419-824-1734  
www.promedica.org  
5200 Harroun Rd.  
Sylvania, Ohio 43560

- Adult inpatient psychiatric unit  
- Services include psychiatric and addiction emergency services, behavioral health programs, chemical dependency program, specialized schizophrenia treatment, and substance abuse/chemical dependency education.

St. Charles Mercy Hospital 419-696-7334 Acute Care Unit  
Inpatient Psychiatric Services 419-696-7654 Administrative  
www.mercyweb.org/services_behavioral_health.aspx  
2600 Navarre Avenue  
Oregon, OH 43616
Arrowhead Behavioral Health  419-891-9333
1725 Timber Line Rd
Maumee, Ohio 43537

- Inpatient and outpatient psychiatric and substance abuse treatment for adults

UTMC Senior Behavioral Health  419-383-6161
1400 East Medical Loop
Toledo Ohio 43614

- Short term inpatient psychiatric unit for individuals 55 and older.

University of Toledo Medical Center Adult Psychiatry  419-383-5691 (New Appts.)
Ruppert Health Center  419-383-5695 (Adult Outpatient)
3120 Glendale Ave.
Toledo, Ohio 43614

- Inpatient and outpatient adult psychiatric services
- Services include comprehensive diagnostic assessment, individual and family therapy, psychopharmacological management, behavioral medicine, clinical neuropsychiatry.

University of Toledo Medical Center Neuropsychology Testing Service:

- A comprehensive and detailed assessment of cognitive functions including memory, abstract thinking, and problem-solving. Requires a physician referral.
- Treatment recommendations for: Dementia, Alzheimer's disease, Parkinson's disease, Stroke, Epilepsy.

Child and Adolescent Psychiatric Services

Children’s Safe Harbor  567-661-0505
Toledo Children’s Hospital
Conrad Jobst Tower
2109 Hughes Drive
Toledo, OH 43606

- Children’s Safe Harbor is a collaborative effort between Toledo Hospital and Harbor Behavioral Health
- Child psychiatrists and the behavioral health team provide diagnostic assessment, psychiatric/psychological treatment and testing.
- Treatment options are available (but not limited to):
  - Anger management
  - Anxiety
  - Adjustment difficulties
• Coping skills
• Cutting
• Depression
• Eating disorders
• Stress management
• Trauma and Post-Traumatic Stress Disorder

The Cullen Center
Toledo Children’s Hospital 419-291-7919
2150 W. Central Ave.
Toledo, Ohio 43606

• An outpatient program of the Toledo Children’s Hospital that provides state-of-the-art trauma focused treatment for children who have experienced psychological trauma.

The Kobacker Center
Health Science Campus – UTMC 419-383-3815
1400 E. Medical Loop
Toledo, Ohio 43614

http://uthealth.utoledo.edu/depts/kobacker/

• Provides inpatient and outpatient behavioral health treatment for children and adolescents.

Mental Health Crisis – Suicide Intervention

Century Health 419-425-5050 1918 N. Main St.
Findlay, OH 45840

www.centuryhealth.net

24 HR. Crisis Hotline 1-888-936-7116

• Crisis Intervention and emergency mental health services provided 24 hours a day over the phone – help will get there within 45 minutes of phone call/

National Suicide Prevention Hotline 1-800-273-TALK
www.suicidepreventionlifeline.org (1-800-273-8255)
Mental Health Support

NAMI
The National Alliance of Mental Illness
www.namiofhancock.org  www.namissw.org

NAMI
1800 N. Blanchard St.
Suite # 127
Findlay, OH 45840
419-425-5988

NAMI
428 Croghan St.
Suite # 127
Fremont, OH 43420
419-334-8021

Provides family oriented support, education and advocacy to improve the lives of children, adolescents and adults with mental illness and to support their families.

NAMI Support Groups:

NAMI CONNECTIONS
- Support group for adults with mental illness, regardless of their diagnosis. All groups are facilitated by individuals also in recovery.
- NAMI every MONDAY from 7:00 p.m. – 8:00 p.m.

V.E.N.T.- YOUNG ADULT SUPPORT GROUP (18 to 26 years old)
V- A place where your voice is heard
E- Accepting everyone for who they are
N- Share in a non-judgemental atmosphere
T- Together we will get through the difficult times

- This support group is for young adults 18 – 26 years of age who are dealing with sadness, anxiety, feelings of hopelessness. The group is peer facilitated in a supportive, non judgmental environment.
- Meets every MONDAY night from 7:00p.m. To 8:30p.m. at NAMI
- There is no cost for this group.

NAMI Educational Classes:

The NAMI Family -To-Family Education Program
- A Free 12-week course for family caregiver of individuals with mental illness.
- For families and friends of adults living with schizophrenia, bipolar disorder, major depression, anxiety disorders and borderline personality disorder.

NAMI Basics Education Program
- A program for parents & other caregivers of children and adolescents living with mental illness

Taught by trained teachers who are the parent or other caregivers of individuals who developed the symptoms of mental illness prior to the age of 13. The course consists of six classes, each lasting 2.5 hours.
Food Assistance

Hancock, Sandusky, and Seneca Counties
FOOD ASSISTANCE

ProMedica Food Clinic

- Short term food assistance available to patients of the ProMedica Physician Group
- Must be referred by your ProMedica PCP. Two locations:

  **Center for Health Services**
  2150 West Central Avenue Pod U
  Toledo, Ohio 43606
  419-291-8073
  Hours: Tuesday 10 am – 4 pm
  Wednesday: 9 am – 4 pm
  Thursday 9 am – 4 pm

  **ProMedica Health & Wellness Center**
  5700 Monroe St. Suite 307
  Sylvania, Ohio 43560
  567-585-0095
  Hours: Monday 10 am – 4 pm
  Wednesday: 9 am – 4 pm
  Friday: 9 am – 1 pm

**PARAMOUNT ADVANTAGE will provide transportation once per month to pick up food at the clinic**

**Chopin Hall**
1800 N. Blanchard St.
Suite #125
Findlay, OH 45840
419-422-6401
www.chopinhall.org

- Provides Hancock County residents below the 200% poverty guidelines access to an emergency 4-day supply of food based on the household size.
- Referrals are offered the food box once a month; they may also attend one or both of the two mobile food pantries each month – giving the opportunity to receive three larges boxes of food a month.
- Photo ID and proof of income are required for food box.
- No ID required for mobile food pantries.

**Hancock Christian Clearing House**
1800 N. Blanchard St.
Suite #107
Findlay, OH 45840
419-422-2222
www.hcchfindlay.org

- Provides grocery vouchers for those in need.
- Must be a resident of Hancock County and provide a photo ID.
COMMUNITY FOOD PANTRIES

HANCOCK COUNTY

Lutheran Social Services
1701 Tiffin Ave.
Findlay, OH 45840
419-422-7917
www.lssnwo.org
3-day emergency supply of food once a month is distributed Monday, Tuesday, and Thursday from 1-4pm. ID required.

City Mission
510 W. Main Cross St.
Findlay, OH 45840
419-423-9151
www.findlaymission.org
Emergency food box is available once a month to people who rent or own a home. Pick-up is Tuesday and Thursday at 4:30 p.m. Utility bill required for verification. Dinner served 7-days a week at 4:30pm.

St. Paul’s United Methodist Church
218 E. Sandusky St.
Findlay, OH 45840
419-422-4131
Second Thursday of each month from 5-6:30 p.m. bagged meals are distributed in church parking lot.

First Lutheran Church
109 Lincoln St.
Findlay, OH 419-422-2638
1st Sunday of every month 11:30 a.m.-1 p.m. community dinner.

Salvation Army
301 Center St.
Findlay, OH 45840
419-422-9151
www.salvationarmy.org
Food box is distributed Monday-Thursday 9-11:30 a.m. and 1-3 p.m. Friday 9 a.m.-noon. ID, utility bill and social security card are required for everyone in household. Last full business week of the month lunch is served from 11:30 a.m.-12:30 p.m.

First Presbyterian Church
2330 S. Main St.
Findlay, OH 45840
419-423-2112
2nd Sunday of every month 11:30 a.m.-1 p.m. community dinner.

St. Andrews United Methodist Church
120 W. Sandusky St.
Findlay, OH 45840
419-422-4845
3rd Sunday of every month 11 a.m.-1 p.m. community dinner.

St. Paul’s United Methodist Church
218 E. Sandusky St.
Findlay, OH 45840
419-422-4131
4th Sunday of every month 11:30 a.m.-1:30 p.m. community dinner.

Howard United Methodist Church
220 Cherry St.
Findlay, OH 45840
419-422-8412
5th Sunday of every month Noon-1:30 p.m. community dinner.

Galilean Ministry - Findlay First Assembly of God
124 Ash Ave.
Findlay, OH 45840
419-422-6862
Last Tuesday night of each month a sit down meal is served from 4-5:30 p.m.
Catalyst Church
620 Lynn St.
Findlay, OH 45840
419-422-0898
Bread is distributed in
the lobby from 5:30-7:30
p.m.

Dept. Of Job and
Family Services
7814 CR 140
Findlay, OH 45840
419-425-8067
Food Assistance
Program

Women’s Resource
Center
1011 N. Main St.
Findlay, OH 45840
419-424-9948
www.wrchancock.org
Distribution of baby
formula. No ID or
appointment required.

Women Infants and
Children (WIC)
1800 N. Blanchard St.
Suite # 124
Findlay, OH 45840
419-424-0720
Must live in Hancock
County and be
pregnant, nursing,
postpartum, or have a
child age five or under.
Photo ID, proof of
address and income to
receive formula and
baby food. Appointment
only.

Help Me Grow
604 Lima Ave.
Findlay, OH 45840
419-424-9948
www.co.hancock.oh.us/
government-
services/board-of-
health/nursing/help-me-
grow
Distribution of baby
formula.

Feed-A-Child Program
– Julie Finlay
Findlay YMCA
419-424-4424
Weekend meal packets
are distributed to
students/families in K-5th
grade at local schools
who have identified a
need for supplemental
food.

SANDUSKY COUNTY

Sandusky County Food Pantry
128 ½ S. Granville Blvd.
Fremont, 43420
419-334-8158
Every Monday-Friday Noon-2:30 p.m.
Must be pre-screened at Sandusky
County Dept. of Job and Family
Services.

Bellevue Fish and Loaves
203 Maple St.
Bellevue, OH
419-484-2814
Every Wednesday 1-5 p.m. Serves
Bellevue area only.

Clyde Food Pantry/The Back Door
803 W. McPherson Hwy.
Clyde, OH
419-547-6232
Every Thursday 9-11 a.m. and 4-6 p.m.
Serves Clyde area only.

The Family Worship Center
120 E. State St.
Fremont, OH 43420
419-334-8353
Third Tuesday of every month 11 a.m.-
12:30 p.m.
Third Thursday dinner starting at 6 p.m.
Youth for Christ of Northern Ohio
416 W. State St., Rm. 212
Fremont, OH 43420
www.yfcfremont.net

Burgoon United Methodist Church
3269 Main St.
Burgoon, OH 43407
419-986-5655

Willard Food Bank
8 S. Myrtle Ave.
Willard, OH 44890
419-933-4146

Gibsonburg Clergy Association Food Pantry
116 S. Main St.
Gibsonburg, OH
567-201-3967
Second and Fourth Monday of every month 5-6 p.m. Serves Gibsonburg area only. Must call before coming in.

Hayes Memorial United Methodist Church
1441 Fangboner Rd.
Fremont, OH 43420
419-334-2605
Monday, Tuesday, and Thursday 10:30 a.m.-2 p.m.
Meal every Wednesday starting at 6 p.m.
Meal every Sunday morning before church.

Pontifex
416 W. State St.
Fremont, OH 43420
419-333-9667
Every Monday 1-3 p.m.
Dinner every Tuesday 4:30-5:30 p.m.
Lunch every Friday 11 a.m.-12 p.m.

Woodville Good Samaritan
212 Bridge St.
Woodville, OH
419-849-3952
Last Friday of every month 8:30-9:30 a.m. Varied schedule in November and December. Serves Woodville area only.

Micah House
407 May St.
Fremont, OH 43420
419-217-7610
Every Monday 4:30-5:30 p.m.

St. Joseph Central Catholic School
702 Croghan St.
Fremont, OH 43420
419-332-9947
First and Third Wednesday of each month 5-6 p.m.

The Fremont Soup Kitchen
Grace Lutheran Church
705 W. State St.
Fremont, OH 43420
419-332-1558
Every Thursday 11:30 a.m.-12:30 p.m.

St. Paul’s Episcopal Church
206 N. Park Ave.
Fremont, OH 43420
419-332-3032
Fourth Sunday of each month 5-6 p.m.

Dept. of Job and Family Services
2511 Countryside Dr.
Suite A
Fremont, OH 43420
419-334-3891
Food Assistance Program
The Salvation Army Soup Kitchen
3333 Columbus Ave.
Sandusky, OH 44870
419-626-0149
Second and Fourth Monday of each Month 10 a.m.-2 p.m. Meal served second and fourth Monday of each month 11 a.m.-1:30 p.m.

SENeca COUNTY

Attica Food Pantry
25 Venice St.
Attica, OH 44807
419-426-0545
Third Tuesday of each month 3-6 p.m. or by appointment for emergencies.

Bloomville UMC Food Pantry
26 E. New Haven St.
Bloomville, OH 44818
567-230-0409
Third Thursday of each month 5-7 p.m.

Christ Church at Tiffin Food Pantry
2586 W. US Rte. 224
Tiffin, OH 44883
419-447-0042
First and Third Wednesday of each month 1-3 p.m.

Fish of Tiffin Food Pantry
131 E. Perry St.
Tiffin, OH 45883
419-448-0690
Monday, Wednesday, and Friday from 9 a.m.-3 p.m.

Hedges & Highways Food Pantry
125 W. North St.
Fostoria, OH 44830
419-457-0135
Fourth Tuesday of each month 11 a.m.-1:30 p.m. and every Wednesday 12-2 p.m.

Republic Food Pantry
312 S. Madison St.
Republic, OH 44867
419-585-7374
Third Tuesday of each month 10 a.m.-12 p.m. and 3-6 p.m.

Fostoria Sharing Kitchen
321 N. Main St.
Fostoria, OH 44867
419-436-1667
Meals served Monday, Wednesday, and Friday 9:45-11:45 a.m.

St. Paul’s United Methodist Sharing Kitchen
46 Madison St.
Tiffin, OH 45883
AND
321 N. Main St.
Fostoria, OH 44830
419-443-1743
Meals served Monday and Thursday 11:30 a.m.-12:30 p.m.

The Salvation Army Soup Kitchen
505 W. Market St.
Tiffin, OH 45883
419-447-2252
Meals served Tuesday, Wednesday and Friday 11:30 a.m.-12:30 p.m. Open pantry Monday-Friday 8 a.m.-4 p.m.
St. Vincent DePaul Society
201 W. Fremont St.
Fostoria, OH 44830
419-435-7259
AND
184 S. Washington St,
Tiffin, OH 44883
419-447-8218

Pantry Plus of Seneca County
115 S. Main St.
Fostoria, OH
419-619-2769
Food pick up Friday 9:30-11:30 a.m.

Dept. of Job and Family Services
900 E. C.R. 20
Tiffin, OH 44883
419-447-5011
Food Assistance Program
For information regarding On-Site Congregate Meal locations and times: Call United Way 211 or 1-800-650-4357

**Market on the Green**
ProMedica Ebeid Institute  
1806 Madison Ave.
Toledo, OH 43604

- Innovative grocery store that provides fresh produce, meats, dairy products, locally baked goods, frozen foods, and household supplies such as toiletries.
- Competitive prices and many items are from local providers.
- Hours: Monday through Saturday 8 a.m.-7 p.m. Sundays 11 a.m.-5 p.m.

**Farmer’s Market Nutrition Program (Senior Citizens only)**

**Area Office on Aging**
Hancock: 419-222-7723  
Sandusky and Seneca: 419-382-0624  
[www.aging.ohio.gov/services/seniorfarmersmarketnutritionprogram/](http://www.aging.ohio.gov/services/seniorfarmersmarketnutritionprogram/)

- Provides coupons for locally grown fruit and vegetables to low income seniors, age 60+
- To apply, call the Area Office on Aging or a local Senior Center.

**HOME DELIVERED MEALS**

**Ohio District 3 Area Agency on Aging, Inc.**  
[www.aaa3.org](http://www.aaa3.org)  
1-800-653-7723

**Ohio District 5 Area Agency on Aging, Inc.**  
[www.aaa5ohio.org](http://www.aaa5ohio.org)  
1-800-860-5799

**Lock Sixteen Catering (Senior Meals)**  
1-800-520-2905/419-453-3327

- Hot meals Monday, Wednesday, and Friday. Frozen meals Tuesday and Thursday. Delivered between 9:30 a.m.-2:30 p.m.

**Seneca County Commission on Aging**  
419-447-5792

- Provides hot home meals and frozen meals.
- Fee is $3.50 per meal.
- All meals are diabetic friendly and low in sodium.

**Simply EZ Meals**  
419-662-3963

- 6 week rotating menu that includes breakfast or lunch and dinner meal.
- Delivered weekly, includes 2% milk, fresh fruit, juices and bread.
- Call for cost.
- All meals are diabetic friendly and low in sodium.
Wise Chef 419-423-2488

- Prepare meals in the home.

Four County Young at Heart 419-483-6600

- Delivers noon meals to seniors who live in the Bellevue area.

WSOS Meals on Wheels 419-333-5082

- Meals delivered to homebound seniors, Monday-Friday.
- Donation suggested.

Mom’s Meals 1-877-508-6667

- www.momsmeals.com
- A national provider of fresh-made, home-delivered meals and nutrition services for individuals desiring convenience or independent living and for patients recuperating at home or managing a chronic disease.

Homestyle Direct Meals 1-866-735-0921

- www.homestyledirect.com
- Provides quality, fresh-frozen meals available for online ordering and direct home delivery.
- Call or go online for cost and program information.
Housing Assistance

Hancock, Sandusky, and Seneca Counties
HOUSING

HMHA
Hancock County Metropolitan Housing Authority
The Family Center, Suite #114
1800 N. Blanchard St.
Findlay, OH 45840

SMHA
Sandusky County Metropolitan Housing Authority
1358 Mosser Dr.
Fremont, OH 43420

MHAS
Metropolitan Housing Authority of Seneca County
900 E. C.R. 20
Tiffin, OH

- Low income housing based on income and other eligibility criteria.
- Provides housing for adults, families, seniors, and persons with disabilities.
- There will likely be a waiting list.

Information needed during the application process:

- The social security numbers, names and dates of birth of all family members.
- Income(s) of all family members
- Pen and paper to write down your Online Pre-Application Confirmation Number. This number is necessary for future log ins to the application portal, to prove your identity, and make changes to your application.

MHA Units for Senior Citizens (62+) or the Disabled

Christla Gale Apartments
299 W. Scott St.
McComb, OH 45858
419-293-2732

Glenwood Village Apartments
450 Sterling Hill Dr.
Findlay, OH 45840
419-423-7800
### MHA Units for Adults/Families

<table>
<thead>
<tr>
<th>Location</th>
<th>Address</th>
<th>City, State Zip Code</th>
<th>Phone Number</th>
</tr>
</thead>
<tbody>
<tr>
<td>Crawford Station</td>
<td>1405 E. Melrose Ave.</td>
<td>Findlay, OH 45840</td>
<td>740-983-9732</td>
</tr>
<tr>
<td>Legacy Village of St. Catherine</td>
<td>8345 CR 140</td>
<td>Findlay, OH 45840</td>
<td>419-425-9590</td>
</tr>
<tr>
<td>Forest Edge</td>
<td>Located of Main St.</td>
<td>Rawson, OH 45881</td>
<td>419-963-2780</td>
</tr>
<tr>
<td>Crystal Glen</td>
<td>1231 Crystal Glen Blvd.</td>
<td>Findlay, OH 45840</td>
<td>419-424-1704</td>
</tr>
<tr>
<td>Findlay Commons</td>
<td>1901 Kirkwood Ct.</td>
<td>Findlay, OH 45840</td>
<td>419-422-9529</td>
</tr>
<tr>
<td>Findlay Green Apartments</td>
<td>742 Longmeadow Ln.</td>
<td>Findlay, OH 45840</td>
<td>419-423-7024</td>
</tr>
<tr>
<td>Legacy Village of St. Catherine</td>
<td>8345 CR 140</td>
<td>Findlay, OH 45840</td>
<td>419-425-9590</td>
</tr>
<tr>
<td>Forest Edge</td>
<td>Located of Main St.</td>
<td>Rawson, OH 45881</td>
<td>419-963-2780</td>
</tr>
<tr>
<td>PCS Hancock Home</td>
<td>1810 Eastview Dr.</td>
<td>Findlay, OH 45840</td>
<td>419-874-4900</td>
</tr>
<tr>
<td>Luther Meadow</td>
<td>100 Meadow Ln.</td>
<td>Gibsonburg, OH 43431</td>
<td>419-637-2835</td>
</tr>
<tr>
<td>Bethesda View Apartments</td>
<td>540 N. Brush St.</td>
<td>Fremont, OH 43420</td>
<td>419-355-0206</td>
</tr>
<tr>
<td>Findlay Senior Towers</td>
<td>806 Bright Rd.</td>
<td>Findlay, OH 45840</td>
<td>567-208-5414</td>
</tr>
<tr>
<td>Rotary Commons</td>
<td>259 Northwest St.</td>
<td>Bellevue, OH 44811</td>
<td>419-483-1590</td>
</tr>
<tr>
<td>Laurelhurst Senior Living</td>
<td>900 N. Woodland Ave.</td>
<td>Clyde, OH 43410</td>
<td>419-547-3700</td>
</tr>
<tr>
<td>Good Shepherd Housing</td>
<td>720 Chesapeake Ct.</td>
<td>Fostoria, OH 44830</td>
<td>419-937-1801</td>
</tr>
<tr>
<td>Kiwanis Manor of Tiffin, Inc.</td>
<td>7 W. Market St.</td>
<td>Tiffin, OH</td>
<td>419-448-4541</td>
</tr>
<tr>
<td>Janel Terrace</td>
<td>315 Bidwell</td>
<td>Fremont, OH 43420</td>
<td>419-334-4991</td>
</tr>
<tr>
<td>Kiwanis Village</td>
<td>1200 Croy Dr.</td>
<td>Findlay, OH 45840</td>
<td>419-425-5372</td>
</tr>
<tr>
<td>Fort Stephenson House</td>
<td>600 W. State St.</td>
<td>Fremont, OH 43420</td>
<td>419-334-9586</td>
</tr>
<tr>
<td>Quail Meadows</td>
<td>595 Stearns Rd.</td>
<td>Fostoria, OH 44830</td>
<td>419-436-0991</td>
</tr>
<tr>
<td>Blanchard House</td>
<td>2000 N. Blanchard St.</td>
<td>Findlay, OH 45840</td>
<td>419-425-1010</td>
</tr>
<tr>
<td>Hayes Manor</td>
<td>914 Quail Dr.</td>
<td>Fremont, OH 43420</td>
<td>419-334-9908</td>
</tr>
</tbody>
</table>

### HUD Subsidized Housing for Seniors (62+) or the disabled – Non MHA

These residential units are only for the elderly (62+) or if younger must be disabled. These are non-LMHA properties. Rental amount is based on income. Contact the individual housing complex for application and eligibility criteria.
HUD Subsidized Apartments for Adults and Families
These residential units are only for individuals who are 18 years of age and older. These are non-LMHA properties. The applicant may need to have custody of a dependent child for some of the complexes listed.

<table>
<thead>
<tr>
<th>Melrose Village Apartments</th>
<th>Willow Creek Apartments</th>
<th>Quarry Village I &amp; II</th>
</tr>
</thead>
<tbody>
<tr>
<td>2201 Jennifer Ln.</td>
<td>575 E. State Rte. 18</td>
<td>735 S. Main St.</td>
</tr>
<tr>
<td>Findlay, OH 45840</td>
<td>Tiffin, OH 44883</td>
<td>Gibsonburg, OH 43431</td>
</tr>
<tr>
<td>419-424-9625</td>
<td>567-268-1260</td>
<td>419-637-7214</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Eagle Manor</th>
<th>Casa Nueva Apartments</th>
</tr>
</thead>
<tbody>
<tr>
<td>913 Quail Dr.</td>
<td>1606 Dickinson St.</td>
</tr>
<tr>
<td>Fremont, OH 43420</td>
<td>Fremont, OH 43420</td>
</tr>
<tr>
<td>419-334-9920</td>
<td>419-334-3448</td>
</tr>
</tbody>
</table>

The Housing Choice Voucher Program – Section 8
Hancock County Metropolitan Housing Authority – HMHA 419-424-7848
Sandusky County Metropolitan Housing Authority – SMHA 419-334-4426
Metropolitan Housing Authority of Seneca County 419-663-7800

- This program provides housing vouchers to very low income families, the elderly, and persons with disabilities to pay for rent.
- If approved, the applicant must locate their own housing and the selected housing unit must meet the program’s requirements.
- There is long waiting list for this program and new applicants may only apply when MHA opens the waiting list which is announced through a public notice in the local newspapers.

Additional Housing/Rental Assistance
First Call for Help 419-448-4357
201 S. Washington S www.tiffin-seneca-unitedway.org/first-call-for-help
Tiffin, OH

- Provides information on current area resources.
- Can get in contact with Morrison House - a Transitional Housing program for adults and families.
Associated Charities of Findlay, Ohio 419-423-2021
1800 N. Blanchard St., Suite #104
Findlay, OH 45840

- Provides emergency rental assistance; priority is given to those moving into Metro housing or other agency housing program (but not moving into Hancock County from another location). Assistance is limited to those being evicted or relocating because of an eviction. Additional assistance may be considered on a case-by-case basis.
- Required documents: photo ID, proof of income, a 3-day eviction notice from landlord, or will provide a form for the client to fill out that states they are behind on rent and by how much. For those who are relocating, a lease form will suffice.

Christian Clearing House 419-422-2222
1800 N. Blanchard St., Suite #107
Findlay, OH 45840

- Provides financial assistance for past due rent, first month’s rent, and security deposits one time per year.
- Must be a resident of Hancock County for 12 months. Must show proof of income. Must be able to show affordability.
- Required documents: photo ID, a social security card, proof of income, a written eviction notice from property owner and must be past due or facing eviction to qualify for rental assistance; if applying for a rental deposit must have a written “intent to rent” or copy of lease from property owner to apply for the first month’s rent or security deposit.

Salvation Army 419-447-2252
505 E. Market St.
Tiffin, OH

- Provides emergency rent assistance when funding available.
- Required documents:
  o Eviction notice
  o Proof of income for all members of the household for the past 30 days
  o Proof of address from the past 30 days
  o Picture IDs of all adults in the household
  o Birth certificates for all minors in the household.

Seneca Habitat for Humanity 419-447-4270
66 Grace St.
Tiffin, OH

- Builds, renovates, and repairs simple housing and sells the houses to selected families with no profit or interest added.
- Selects homeowner families who are unable to secure adequate housing by conventional means.
- All homeowners contribute “sweat equity”, working as partners with donors and other volunteers on the houses Habitat builds.

**USDA Rural Development**

- Provides assistance to low-income families to purchase a home with government assistance.
- The 502 Direct Housing loan program is available to eligible very low and low-income households to purchase and exiting home or build a new home in rural areas or small towns.
- Financing under this program is available for up to 100% loan-to-value. No down payment is required, closing costs are around $2,500 and, if possible, may be included in the loan. Rural Development does not change any points or application fees and does not require mortgage insurance.
- Eligibility is based on household size, income, and mortgage payment may be subsidized to as low as 1% interest rate. However, part of this assistance may be recouped if there is equity in the home when it is sold or refinanced. The house payment does include an escrow for real estate taxes and homeowner’s insurance. The home to be purchased must be modest in size and in good repair and in an eligible area. Applicants cannot own a home.
- For more information on either program or an application, contact the Findlay Area Office at (419) 422-0242 or check out the website at [www.rd.usda.gov/oh](http://www.rd.usda.gov/oh)

**WSOS Permanent Supportive Housing**

- Provides permanent rental assistance to those who are homeless. This program is only for individuals who have a disability and need assistance to find and pay for housing.
- Rental assistance, home visits, budgeting, goal setting, and referrals to other agencies.
- To be eligible: must provide proof of homelessness and proof of disability.

**WSOS Transitional Housing**

- Provides up to 24 months of rental assistance to those who are homeless. This program is not permanent and is only for those who need assistance to find and pay for housing.
- Rental assistance, home visits, budgeting, goal setting, and referrals to other agencies.
- To be eligible: must provide proof of homelessness.

Ohio Housing Locator [www.ohiohousinglocator.org](http://www.ohiohousinglocator.org)

### HOMELESS SHELTERS

<table>
<thead>
<tr>
<th>Shelter Name</th>
<th>Address</th>
<th>Phone Number</th>
</tr>
</thead>
<tbody>
<tr>
<td>Liberty Center of Sandusky County</td>
<td>1421 E. St. Fremont</td>
<td>419-332-8777</td>
</tr>
<tr>
<td>The City Mission of Findlay</td>
<td>510 W. Main Cross St. Findlay</td>
<td>419-423-9151</td>
</tr>
<tr>
<td>Cherry St. Mission (men)</td>
<td>105 17th St. Toledo</td>
<td>419-242-5141</td>
</tr>
<tr>
<td>Marion Homeless Shelter</td>
<td>365 E. Fairground St. Marion</td>
<td>740-382-4673</td>
</tr>
<tr>
<td>Hope House</td>
<td>419 Western Ave. Findlay</td>
<td>419-425-4673</td>
</tr>
<tr>
<td>Veterans Homeless Shelter</td>
<td>616 W. Elm St. Lima</td>
<td>419-222-5588</td>
</tr>
<tr>
<td>Viewpoint</td>
<td>215 E. Shoreline Dr. Sandusky</td>
<td>419-625-1101</td>
</tr>
<tr>
<td>Cross Roads</td>
<td>1843 Superior St. Sandusky</td>
<td>419-626-6505</td>
</tr>
</tbody>
</table>

**NOTE:** for Domestic Violence shelters, see the Domestic Violence chapter
Utility, Telephone, and Internet Assistance

Hancock, Sandusky, and Seneca Counties
UTILITY and PROPERTY TAX ASSISTANCE

Home Energy Assistance Program (HEAP)  1-800-282-0880
Ohio Dept. of Development  www.development.ohio.gov/is/is_heap.htm

- Provides a winter heating credit to low income individuals/households between Nov. 1–Mar. 31
- Household income must be at or below 175% poverty level.
- Obtain application from area senior centers, libraries, by calling the above number, or online.

**HEAP Income Limits (for the 2016-17 season)**

<table>
<thead>
<tr>
<th>Household Size</th>
<th>Annual Income</th>
<th>Past 3 Months</th>
<th>Household Size</th>
<th>Annual Income</th>
<th>Past 3 Months</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>$20,790.00</td>
<td>$5197.50</td>
<td>5</td>
<td>$49,770.00</td>
<td>$12,442.50</td>
</tr>
<tr>
<td>2</td>
<td>$28,035.00</td>
<td>$7008.75</td>
<td>6</td>
<td>$57,015.00</td>
<td>$14,253.75</td>
</tr>
<tr>
<td>3</td>
<td>$35,280.00</td>
<td>$8820.00</td>
<td>7</td>
<td>$64,277.50</td>
<td>$16,069.38</td>
</tr>
<tr>
<td>4</td>
<td>$42,525.00</td>
<td>$10,631.25</td>
<td>8</td>
<td>$71,557.00</td>
<td>$17,889.38</td>
</tr>
</tbody>
</table>

For households with more than 8 members, add $7,280.00 per member for 12 month calculation or $1,820.00 for 3 month calculation.

**Summer Crisis HEAP Program**

<table>
<thead>
<tr>
<th>Hancock County</th>
<th>Sandusky and Seneca County</th>
</tr>
</thead>
<tbody>
<tr>
<td>Community Action Commission</td>
<td>WSOS</td>
</tr>
<tr>
<td>122 Jefferson St.</td>
<td>109 S. Front St.</td>
</tr>
<tr>
<td>Findlay, OH 45840</td>
<td>Fremont, OH 43420</td>
</tr>
<tr>
<td>1-800-423-4304</td>
<td>1-888-441-4327</td>
</tr>
<tr>
<td>419-423-3755</td>
<td>419-334-8911</td>
</tr>
</tbody>
</table>

- Provides emergency financial assistance to low-income households to avoid a disconnection of their heating service (gas or electric) between November 1 – March 31.
- Financial Income Criteria: 175% poverty level. See table above.
• Household income must be at or below 175% poverty level.
• Must have a member of the household who is at least 60 years old; or if under 60, must provide physician documentation of medical necessity.
• One-time payment assistance provided for summer electric bill and purchase of an AC unit.

Salvation Army
301 Center St. 45 S. Monroe St.
Findlay, OH 45839 Tiffin, OH 44883
419-422-8238 419-447-2252

• Emergency assistance for utilities, rent, very short term emergency housing (1 – 2 days), medications, gasoline voucher if needed to get to a new job or medical appointment.
• Hours: Monday, Tuesday, Thursday and Friday 9:00am-noon and 1:00pm-4:00pm

Medical Extensions - for a 30-day delay of a gas or electric shut off:

• In the event of an electric or gas disconnection notice, you may contact your utility company to inquire if an extension may be approved due to a medical condition:
  o Columbia Gas: 1-800-344-4077
  o Toledo Edison: 1-800-447-3333

St. Vincent DePaul Society

• For one-time financial assistance with emergency needs such as rent, mortgage, utilities.
• Funding may be very limited and only partial assistance may be given.

Fostoria – St. Wendelin Conference: First Presbyterian Church 419-435-7259

Associated Charities of Findlay, Ohio 419-423-2021
1800 N. Blanchard St., Suite 104
Findlay, OH 45840

• Provides utility assistance for those who have utilized all other options, including government agencies. Additional assistance may be considered on a case-by-case basis.
Christian Clearing House
1800 N. Blanchard St., Suite 107
Findlay, OH 45840

- Provides utility bill payment if facing disconnection of services or if moving and needs security deposit; will not cover reconnection fees. Separate program that provides electric bill payment assistance to American Electric Power (AEP) customers; maximum assistance dollars vary per utility company; can only be received once per grant year.

Percentage of Income Plan Plus (PIPP)  1-866-504-7392
Pathway HEAP Program  419-242-7304
505 Hamilton Street  http://development.ohio.gov/is/is_pipp.htm
Toledo, Ohio 43604

The following information was taken directly from the Ohio PIPP Plus website above:
- **PIPP Plus** allows eligible customers to make affordable monthly energy payments on a year-round basis.
- You must have a gross yearly household income at or below 150 percent of the federal poverty guidelines.
- Electric and natural gas customers who qualify pay $10 or 6 percent of their gross monthly household income, whichever is greater, to the utility company each month.
- If the utility provides both gas and electric services or if the customer has an all-electric home, the payment is $10 or 10 percent of the gross monthly income, whichever is greater.
- When PIPP Plus payments are made on-time and in-full, customers earn an incentive credit and an arrearage credit. Each time you pay your required monthly payment on-time and in-full, you no longer owe the rest of that month’s billed amount. You also receive a 1/24 credit toward any old debt.
- If you make full, on-time payments for 24 straight months, all of your arrearages will be eliminated.
- To apply, call the Pathway (EOPA) office at the phone number above.
- You may also enroll in PIPP Plus by completing the Energy Assistance Program application and mailing it to The Ohio Department of Development. You must provide proof of your gross monthly household income for at least the last three months.

**Homestead Property Tax Discount:**

**Qualifications for the homestead tax exemption:**
- Applicants must be 65 or older, or totally and permanently disabled. If disabled, one must provide a certificate of disability or have his or her physician sign an exemption form and include the date of the disability.
- Applicants must own and occupy their home or mobile home or at least have an ownership interest such as land contract or lease purchase.
• New applicants for 2017 must have a Total Household Adjusted Gross Income of $31,800 or less.

**Hancock County Auditor's Office**
419-424-7015
[http://auditor.co.hancock.oh.us](http://auditor.co.hancock.oh.us)

**Sandusky County Auditor**
419-334-6123
E-mail: [auditor.info@co.sandusky.oh.us](mailto:auditor.info@co.sandusky.oh.us)

**Sandusky County Auditor**
419-447-0692
E-mail: [Auditorinfo@seneca-county.com](mailto:Auditorinfo@seneca-county.com)

**Department of Job and Family Services**

<table>
<thead>
<tr>
<th>Hancock County</th>
<th>Sandusky County</th>
<th>Seneca County</th>
</tr>
</thead>
<tbody>
<tr>
<td>PO Box 270</td>
<td>2511 Countryside Dr.</td>
<td>3362 S. Twp. Rd. 151</td>
</tr>
<tr>
<td>Findlay, OH 45839</td>
<td>Fremont, OH 43420</td>
<td>Tiffin, OH 44883</td>
</tr>
<tr>
<td>419-422-0182</td>
<td>419-334-3891</td>
<td>419-447-5011</td>
</tr>
</tbody>
</table>

**Bureau of Concern**
301 S. Main St.
Fostoria, OH 44830
419-435-4357

**Sandusky County Share and Care Center**
206 Lynn St.
Fremont, OH 43420
419-334-2832

**Columbia Gas Warm Choice Program**
419-691-2900

• This program is available to households that participate in PIPP or HEAP programs and have an active Columbia Gas account. It is available to both home owners and renters.
• A home inspection is done in order to recommend the most energy efficient improvements that can be made to your home.
• Services may include:
  o Safety inspection
  o Tune-up/repair of heating units and/or stoves
  o Insulation of attics, sidewalls, floors, heating ducts, and water tanks
  o Reduction of air leakage from major sources.
• To apply, call Neighbor Works at 419-691-2900

**First Call for Help**
Dial 2-1-1
419-246-4636
• Maintains information on all of the current utility assistance programs available.
TELEPHONE AND INTERNET ASSISTANCE

The Lifeline and Link Up Telephone Assistance Programs
1-888-641-8722
www.fcc.gov/lifeline

- Low income households may apply for one program:
  - A monthly discount on basic local landline telephone service, waiver of installation and deposit fees, and have optional toll blocking and 900/976 blocking at no additional charge
  OR
  - Free Wireless phone service

- Eligibility: household income must be at or below 150% of the federal poverty level or participate in public or state assistance programs including Medicaid, Food Stamps, SSI, Section 8 Housing, HEAP, TANF, or the National School Lunch Program’s Free Lunch.

- Contact your local telephone service provider to apply or call USAC at 1-888-641-8722 for more information.

Access from AT&T
Discounted Internet
www.att.com/access
855-220-5211 English
855-220-5225 Spanish

- Low cost home internet for households who participate in SNAP – Supplemental Nutritional Assistance Program (Foodstamps).
- Must not have any outstanding debt for AT&T fixed internet service within the prior 6 months nor any unpaid debt with this program (Access).
- No contract, No deposit, No installation fee
- Plans from $5 - 10 per month depending on desired internet speed.
- Service not available in all geographic areas. Check on line for more information.
Transportation Assistance

Hancock, Sandusky, and Seneca Counties
TRANSPORTATION

Paramount Advantage Transportation 1-866-837-9817
- Provides non-ambulance, non-emergency medical transportation for Paramount Advantage members.
- Limited to 30 one-way or 15 round trips per member, per 12-month period for health care, WIC, or CDJFS (welfare) re-determination appointment.
- Need to provide 48 hours/2 business days’ notice when scheduling the transport.
- To schedule a ride, call 1-866-837-9817.

CareSource Medical Transportation 1-800-488-0134
- For Caresource Medicaid members only.
- Need to provide 48 hours/2 business days’ notice when scheduling the transport.
- Limited to 30 one-way or 15 round trips per member, per 12-month period.

United Health Care Comm. Health Plan Transportation 1-855-201-8342
- For United Health Care Medicaid Members only.
- Need to provide 48 hours/2 business days’ notice when scheduling the transport.
- Limited to 30 one-way or 15 round trips per member, per 12-month period.

Buckeye Community Health (Medicaid) Transportation 1-866-531-0615
- For Buckeye Medicaid Members only.
- Need to provide 48 hours/2 business days’ notice when scheduling the transport.
- Limited to 30 one-way or 15 round trips per member, per 12-month period.
<table>
<thead>
<tr>
<th>Ambulette Services (Wheelchair Vans) – Private Pay or Medicaid</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>ProMedica Transportation</strong>&lt;sup&gt;*&lt;/sup&gt;</td>
</tr>
<tr>
<td><strong>Network</strong>&lt;sup&gt;&lt;/noscript&gt;&lt;/sup&gt; 1-800-589-4994</td>
</tr>
<tr>
<td><strong>Best Choice Transportation</strong>&lt;sup&gt;&lt;/noscript&gt;&lt;/sup&gt; 419-932-1130</td>
</tr>
<tr>
<td><strong>Harts Ambulette</strong>&lt;sup&gt;&lt;/noscript&gt;&lt;/sup&gt; 419-332-3911</td>
</tr>
<tr>
<td><strong>Hanco EMS LLC</strong>&lt;sup&gt;&lt;/noscript&gt;&lt;/sup&gt; (stretcher and ambulette) 419-423-2912</td>
</tr>
</tbody>
</table>

**Multiple Sclerosis Society**
Ohio Buckeye Chapter

- Provides financial assistance for air conditioning units, personal cooling items, medical equipment, scholarships for equestrian and aquatic classes, utility shut-offs, home and vehicle modifications, rent and mortgage, and transportation to medical appointments.
- Must have a M.S. diagnosis.
- There are no financial criteria but assistance is determined on a case by case basis.

**Kidney Foundation of Northwest Ohio**

- Temporary funding to provide transportation to and from dialysis treatments, medications and other emergency situations.
- Contact the dialysis social worker for referral

**Other Medical Transportation Resources**

- **Community Development Ctr. (Holland)**<sup></noscript></sup> 419-865-2322
  60+ only; 43528 zip code

- **Kidney Foundation of NW Ohio**<sup></noscript></sup> 419-329-2196
  For dialysis transportation
- **St Charles Mercy Hospital (east side)**
  Community Care Van
  419-696-7404

- **St Luke’s Hospital**
  Hospitality Van
  419-893-5990/5911

**Handicapped Parking Placards**
- Download application from Ohio BMV website:
- May also obtain application at the local Ohio Deputy Registrar License Agency:
  - 8210 C.R. 140, Suite A; Findlay 419-425-3313
  - 500 W. State St., Suite C; Fremont 419-332-9511
  - 457 E. Market St.; Tiffin 419-448-6446

**Hancock County**

**Medicaid Cab Program**
**Hancock County Department of Jobs & Family Services**

- To qualify, you must be on Medicaid or Medicaid HMO.
- Transportation is for medical appointments only.
- Must call to open a case and schedule a ride.

**Hancock Area Transportation Services (HATS)**

440 Scott Ave.
Findlay, OH 45840

- Provides public transportation within Hancock county.
- $1.50 for one-way trip in Findlay city limits; $2.50 for one-way trip outside of Findlay city limits. Discounted fares with proper documentation.
- Appointment Scheduling: 419-423-7261 ext. 26
- Appointment Cancellation: 419-423-7261 ext. 21

**Veterans Service Office**
1100 E. Main Cross St., Suite 123
Findlay, OH 45840

- Provides transportation to any VA medical appointment at Toledo Outpatient clinic, Lima Outpatient clinic, Dayton VAMC, Marion Outpatient clinic and Ann Arbor VAMC.
- Must schedule ride 24 hours in advance.
• Provides transportation expense assistance for emergency medical-related transportation in the form of a gas voucher.
• May use two times in a six-month period; must make emergency appointment.
• Running Monday and Wednesday 9 a.m.-12 p.m. and 1-4 p.m.; Tuesday, Thursday and Friday 9 a.m.-12 p.m.

U.S.A. Cab
- 419-788-6206
- Based out of Findlay, Ohio and offers clean, reliable and affordable taxi transportation in the Hancock county area.

Accurate Cab
- 419-424-0150
- Based out of Findlay, Ohio and offers clean, reliable and affordable taxi transportation in the Hancock county area.

Trinity Express Cab
- 419-615-8879
- Based out of Findlay, Ohio and offers clean, reliable and affordable taxi transportation in the Hancock county area.

Safe Ride Home
- 419-425-3908
- Designated driver service that is free on select holidays and community events. To see the full calendar of services, visit: http://srhfndlay.com/services-2/

Sandusky County

Medicaid Cab Program
Sandusky County Department of Jobs & Family Services
- 419-334-3891
- To qualify, you must be on Medicaid or Medicaid HMO.
- Transportation is for medical appointments only.
- Must call to open a case and schedule a ride.

TRIPS
- 419-332-8091
- General public transportation provider for Sandusky county providing curb-to-curb service.
- Low fare rides to employment, medical, shopping, etc.
- Rides must be scheduled 24 hours in advance. Wheelchair accessible vehicles based on request and availability.
- Special fares available for seniors.
A Passenger Care Attendant (PCA) is available upon request to assist with door-through-door service for elderly and disabled passengers. Assistance for passengers with mobility impairments, and assistance with packages and grocery bags.

Veterans Service Office
2511 Countryside Dr.
Fremont, OH 43420

- Provides transportation to any VA medical appointment at Toledo CBOC and Ann Arbor VAMC.
- Must schedule ride 24 hours in advance.
- Veteran passengers to meet by the Veteran’s County van in the employee parking lot at 6:30am; van leaves at 6:45am.
- Veterans may have their attendant ride in the van as long as it is pre-arranged and approved by Sandusky County Veterans Office staff.

Encouraging & Celebrating Independence (ECI) Inc.

- Catered for an inclusive range of services to people with differing abilities.
- Offers non-medical transportation that are necessary for an individual to participate in adult day support, vocational habilitation, and supported employment.
- Transportation also available from one’s home to community services and activities.

Eagles Taxi Inc.

- Based out of Fremont, Ohio and offers clean, reliable and affordable taxi transportation in the Sandusky county area.

Nieset Transport

- Based out of Fremont, Ohio and offers clean, reliable and affordable taxi transportation in the Sandusky county area.
**Seneca County**

**Seneca County Agency Transportation (SCAT)**  419-448-7344 or 419-937-2428  
3446 S. Township Rd. 151  
Tiffin, OH 44883

- Door-to-door, curb-to-curb transportation organization that provides locals as well as out-of-county trips to the public of Seneca and Crawford counties.  
- Transportation provided for all needs, such as medical, social, shopping, bank service, veterinary, etc.  
- Discounts offered for elderly and disabled.  
- Runs Monday-Friday 5 a.m.-6 p.m.  
- For more information, visit: [http://senecascat.org/](http://senecascat.org/)

**Seneca County Commission on Aging**  419-435-0436  
382 S. Huron St.  
Tiffin, OH 44883  
601 Findlay St.  
Fostoria, OH 44830

- Available to 60+ population of Seneca County.  
- Shuttles and vans with easy access lifts. Provides transportation to medical appointments, grocery stores, shopping malls, banks, laundromats, beauty salons, etc.  
- In town rides need to be notified within 24 hours; out of town rides need notified a week in advance.

**Encouraging & Celebrating Independence (ECI) Inc.**  419-443-0767

- Catered for an inclusive range of services to people with differing abilities.  
- Offers non-medical transportation that are necessary for an individual to participate in adult day support, vocational habilitation, and supported employment.  
- Transportation also available from one’s home to community services and activities.

**Veterans Service Office**  419-443-7949  
920 E. C.R. 20  
Tiffin, OH 44883

- Provides transportation to any VA medical appointment at Toledo CBOC and Ann Arbor VAMC.  
- Must schedule ride 24 hours in advance.

**Service Cab Co. Inc.**  419-447-3232

- Based out of Tiffin, Ohio and offers clean, reliable and affordable taxi transportation in the Seneca county area.
SAFETY SERVICES

Open Arms
Domestic Violence & Rape Crisis Services
Shelter: 419-420-9261
24-Hour Crisis Hotline: 419-422-4766
PO Box 496
Findlay, Ohio 45840

- Emergency Shelter for victims of domestic violence for a 30-day stay.
- Also provides Rape Crisis Services 24 hours per day, 7 days per week
- Provides group support, prevent and education programs, information and referral, individual support and education, legal advocacy, and services for friends and family members.

First Step 24/7 Crisis Line 1-800-466-6228
P.O. Box 1103 firststepweb.org/home/programs/stop-family-violence
Fostoria, OH 44830

- Emergency shelter services for up to 30 days.
- Advocacy services to help assist with filing paperwork for protection orders and applying for victim’s assistance. Advocates are also available to provide emotional support through court proceedings.
- Passages class offers education on relationship dynamics and healthy ways to manage relationships.

Liberty Center of Sandusky County 419-332-8777
1421 E. State St.
Fremont, OH 43420

- Domestic Violence Shelter for women and children
- Provides case management, counseling, and support to victims of domestic violence.
- Provides assistance or referrals for emergency food, clothing, personal care items, transportation, financial and budgeting assistance.

Violence Against Women 419-261-7446
24 Hour Crisis Response Team

- Provides 24-hour, short-term crisis intervention, referral services, and support to victims of domestic violence.
Victim Assistance Programs:

**Hancock County**
514 S. Main St.
Suite B
Findlay, OH 45840
419-424-7089

**Sandusky County**
108 S. Park Ave.
Fremont, OH 43420
419-334-6119

**Seneca County**
71 S. Washington St.
Tiffin, OH 44883
419-448-5070

- Provides assistance and support to victims of violent crime.
- Provides education to victims regarding their rights.
- Escorts victims to court hearings/proceedings
- Educates victims on court procedures and etiquette.
- Provides employer interventions, crisis counseling, and referrals for long-term counseling.
- Notifies victims of court dates, continuance, motions for early release, and parole hearings.
- Assists victims to file for financial compensation under Ohio’s Crime Victim Compensation Program.

**The Center for Safe and Healthy Children**

419-425-1475
1900 Chapel Dr.
Findlay, OH 45840
http://hancocksafechildren.com/

- This is the only certified Child Advocacy Center (CAC) in a 50-mile radius.
- The child tells their story once to a trained interviewer who knows the right questions to task in a way that does not retraumatize the child.
- A team that includes medical professionals, law enforcement, mental health, prosecution, child protective services, victim advocacy, and other professionals make decisions together about how to help the child based on the interview.
- CACs offer therapy and medical exams, plus courtroom preparation, victim advocacy, case management, and other services.

**The Ohio Victims of Crime Compensation Program**

1-877-584-2846
Attorney General’s Office
1-800-582-2877
Columbus, Ohio
www.ohioattorneygeneral.gov/victimscompensation

- This program offers compensation to innocent victims of violent crime for out-of-pocket and unreimbursed expenses resulting from the crime.

**The Ohio Domestic Violence Network**

1-800-934-9840
www.odvn.org

**National Domestic Violence Hotline**

1-800-799-SAFE (7233)
PROTECTIVE SERVICES

Adult Protective Services - Department of Jobs & Family Services
Investigates reports of abuse, neglect (by self or others) and exploitation of older adults, age 60 or older. Referrals can be made by any concerned parties.

Hancock County   Sandusky County   Seneca County
419-429-8067    419-334-8708    419-447-5011

Child Protective Services - Department of Jobs & Family Services
Investigates reports of child abuse and neglect; provides protective services to children who are at risk for abuse and or neglect.

Hancock County   Sandusky County   Seneca County
419-424-7022    419-334-8708    419-447-5011

County Board of Developmental Disabilities
Investigates reports of abuse and neglect of developmentally disabled individuals and provides protective services to those who are at risk for abuse and or neglect.

Hancock County   Sandusky County   Seneca County
419-422-6387    419-332-9296    419-447-7521

Long Term Care Ombudsman (Northwest Ohio) 1-800-542-1874

Advocates for Basic Legal Equality (ABLE)
"Ombudsmen field complaints about long-term care services, voice clients' needs and concerns to nursing homes, home health agencies, and other providers of long-term care. While they do not "police" nursing homes and home health agencies, they work with the long-term care provider and you, your family, or other representatives to resolve problems and concerns you may have about the quality of services you receive" (Source: Ohio Department of Aging Website)

SENIOR SAFETY PROGRAMS

Telephone Reassurance Programs
Referred individuals are called daily to check on their safety. Some programs also offer medication reminders. If the person does not answer the phone, the family is called or police are notified.

- Are you O.K.? Program – Fremont Police Dept. 419-332-6464

Retired Senior Volunteer Patrol (RSVP) 419-448-1530
CONSUMER PROTECTION SERVICES:

**Better Business Bureau**
3103 Executive Pkwy
Toledo, Ohio 43606
1-800-743-4222
419-531-3116
www.toledo.bbb.org

- Investigates consumer complaints against businesses in NW Ohio and SW Michigan.
- Maintains records of consumer complaints for individual companies/businesses.

**Attorney General of Ohio**
Consumer Protection Office
1-800-282-0515

- Deals with issues of consumer fraud.

**Do-Not-Call Registry**
www.donotcall.gov
888-382-1222

- Anyone can register their home, cell, fax and pager numbers with the Federal Government “Do-Not-Call Registry” to help prevent unwanted calls from telemarketers for five years.

**WTOL – Toledo 11 Call For Action**
730 North Summit Street
Toledo, Ohio 43604
419-255-2255
www.wtol.com

- This is a non-profit volunteer based telephone service that provides information, referral and action focused on resolving problems related to consumer scams/fraud.
- This is a free and confidential service.
- Hours: Tuesdays, Wednesdays, and Thursdays from 11 a.m. to 1 p.m.

**WTVG – 13 ABC**
4247 Dorr Street
Toledo, Ohio 43607
419-531-1313
www.13abc.com

- Investigative reporting in regard to experiences with consumer fraud.
Medical & Dental Assistance

Hancock, Sandusky, and Seneca Counties
MEDICAL ASSISTANCE AND DENTAL SERVICES

County Department of Job and Family Services

Hancock County  Sandusky County  Seneca County
7814 CR 140       2511 Countryside Dr.        900 E. CR 20
Findlay, OH 45840 Fremont, OH 43420       Tiffin, OH 44883
419-422-1081      419-334-3891          419-447-5011

- Provides services including TANF: Temporary Assistance for Needy Families (limited cash assistance), food stamps, and medical coverage for eligible children and adults.
- Medicaid covers such services as physician, hospital, ambulance, home health services, inpatient hospital care, laboratory and x-rays, long term care, dental services, medical supplies, prostheses, out-patient hospital and clinic services, pharmacy services, physician services and psychiatric services.
- Must meet financial criteria requirements.
- Some Medicaid programs require a determination of disability to qualify.
- The fastest way to apply is online at: http://benefits.ohio.gov/
- May also apply at the Lucas County JFS office (address and phone number above).

Healthy Start Medicaid:

- For Children up to 19 years of age without health insurance: 206% poverty or lower
- Children up to 19 years of age with health insurance: 156% poverty or lower
- Pregnant women: 200% poverty or lower.

2017 Medicaid Financial Eligibility Criteria

<table>
<thead>
<tr>
<th>Household Size</th>
<th>Adults 19 – 64 138%</th>
<th>Pregnant Women 200%</th>
<th>Children without Insurance 206%</th>
<th>Children with Insurance 156%</th>
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<td>8</td>
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<td>$5318</td>
</tr>
</tbody>
</table>
Healthcare Marketplace

- Government Subsidized Health Care Insurance
- Health Insurance for uninsured Americans with cost based on income.
- Eligibility Criteria:
  o Must live in the United States
  o Must be a U.S. citizen or national (or be lawfully present)
  o Cannot be incarcerated
  o Not eligible for Medicare
- Apply for Marketplace coverage:
  o Online at: www.healthcare.gov/marketplace
  o By phone: Call 1-800-318-2596 or TTY: 1-855-889-4325

To apply outside of the open enrollment period, one must have a qualifying life event such as getting married, divorced, having a baby or adopting a child, losing job based insurance coverage. For a full list of qualifying life events, refer to the www.healthcare.gov website.

- You will not qualify for a Special Enrollment Period if:
  o You lose coverage because you didn’t pay your premium.
  o You voluntarily drop your coverage prior to the end of the plan year.

Medicaid Consumer Hotline
“Benefits Check-Up”
Area Office on Aging

- Consumers may complete an application providing financial information to find out which government assistance programs they may qualify.
- “Benefits Check-Up” does not apply for programs on your behalf but will provide you with direction on where to start.

Ohio Benefits Bank

- Provides on-line and in person assistance to link you with community resources for needs including food, housing and utility assistance, child care, health coverage, college student financial aid, and filing income tax returns.
- To find a local agency with an Ohio Benefits Bank Counselor on-site: https://secure.thebenefitbank.org/ums?task=locator

Also see other sections of this guide for food, housing, and utility assistance.
MEDICATION ASSISTANCE

MEDICARE PART D DRUG PLAN 1-800-MEDICARE (1-800-633-4227)
www.medicare.gov

Medicare contracts with many insurance companies to provide drug coverage through Part D. **Open enrollment for current Medicare beneficiaries: between Oct 15th – Dec 7th each year.** When enrolling, have your Medicare card and list of prescription medications/dosages with you.

**2017 Part D Plan:**
- During the initial coverage phase, you pay a co-payment and your Part D drug plan pays its share for each covered drug until your combined amount (including your deductible) reaches $3700.

- Once you and your Part D drug plan have spent $3700 for covered drugs, you will be in the coverage gap, also called the “donut hole”. For 2017, the copay for covered brand-name prescriptions is 40% of the cost; covered generics copays are 51% while in the “donut hole”.

- For 2017, the coverage gap ends when your total out-of-pocket cost reaches $4950. This annual out-of-pocket spending amount includes the yearly deductible and copay amounts.

- When you spend more than $4950 out-of-pocket, the coverage gap ends and your drug plan pays most of the costs of your covered drugs for the remainder of the year. You will then be responsible for a small copayment. This is known as catastrophic coverage.

**Apply on-line at www.medicare.gov or call the Area office on Aging’s RSVP program at 419-382-7060 for help with Part D enrollment.**

**MEDICARE PART D “EXTRA HELP” with Part D Prescription Drug Costs**

<table>
<thead>
<tr>
<th>Area Office on Aging – RSVP Program</th>
<th>419-382-7060</th>
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</thead>
<tbody>
<tr>
<td>Social Security Office</td>
<td>1-800-772-1213</td>
</tr>
</tbody>
</table>

- Medicare Part D recipients may qualify for lower drug co-pays and a reduced or waived Part D premium. The income and financial asset limits for **2016** are as follows:
  - For single persons: monthly incomes below $1485 and assets less than $13,640
  - For a married couple: combined monthly income less than $2002.50 and combined assets below $27,250.
  - There is no coverage gap (donut hole) with the Extra Help benefit.

- For **2017**, costs for generics are no more than $3.30 and brand name $8.25.
• Apply on line at [www.socialsecurity.gov](http://www.socialsecurity.gov) or call the Area Office on Aging at 419-382-7060.

**Note:** Applying for the “Extra Help” does not enroll a patient in the Medicare Drug Plan. Medicare recipients still have to enroll separately in a Part D plan.

**Buderer Drug Co. Drug Repository Program**

26611 N. Dixie Hwy, Suite 119
Perrysburg, OH 43551

419-873-2800
800-318-3408

[www.budererdrug.com/drug-repository-program](http://www.budererdrug.com/drug-repository-program)

• Low cost medications (must pay a copay)
• Medications are available on a first come, first serve basis
• Not all medications are available.
• Eligibility:
  o Must be a resident of Ohio
  o Must have no 3rd party drug reimbursement coverage for the drug prescribed; or
  o Is a patient of a non-profit clinic
• Refer to the above website for additional details and limitations of the program.

**The Patient Access Network (PAN) Foundation**

[www.panfoundation.org](http://www.panfoundation.org)
1-866-316-PANF(7263)

**The Healthwell Foundation**

[www.healthwellfoundation.org](http://www.healthwellfoundation.org)
800-675-8416

The above 2 foundations help individuals with health insurance pay their out-of-pocket costs for prescribed medications that treat certain diagnoses/diseases. For a list of approved diagnoses/disease conditions, call them directly or refer to their websites.

• General Eligibility Criteria:
  o Must be insured and the insurance must cover the specified medication.
  o The medication must directly treat the specified illness/disease.
  o The patient must meet the individual program’s income criteria.
• Apply on-line or by phone.

**Pharmaceutical Patient Assistance Programs**

1-888-477-2669

• For low income individuals with no prescription coverage.
• Call 1-888-477-2669 or access online through:
  o [www.pparx.org](http://www.pparx.org)
  o [www.needymeds.org](http://www.needymeds.org)
  o [www.rxassist.org](http://www.rxassist.org)
Emergency Medication Assistance

Salvation Army – Hancock County 419-435-4357
301 Center St. 419-424-0311
Findlay, OH 45840

- For one-time financial assistance with prescription medication costs when
  funding is available.

Salvation Army – Seneca County 419-334-2832
202 Lynn St.
Fremont, OH 43420

- For one-time financial assistance with prescription medication costs when
  funding is available.

Salvation Army – Seneca County 419-447-2252
505 E Market St.
Tiffin, OH 44883

- For one-time financial assistance with prescription medication costs when
  funding is available.

Hancock Christian Clearing House 419-422-2222
1800 N. Blanchard St. www.hcchfindlay.org
Suite #107
Findlay, OH 45840

- Assists with medications.

Hancock County Sandusky and Seneca County
Community Action Commission WSOS
122 Jefferson St. 109 S. Front St.
Findlay, OH 45840 Fremont, OH 43420
1-800-423-4304 1-888-441-4327
419-423-3755 419-334-8911

- Assists with prescriptions.

St. Vincent DePaul Society

- For one-time financial assistance with emergency needs such as rent, mortgage,
  and prescriptions.
- Funding may be very limited and only partial assistance may be given.

Fostoria: 201 W Fremont St., Fostoria, OH 44830 419-435-7259
Associated Charities of Findlay, Ohio  419-423-2021
1800 N. Blanchard St., Suite 104
Findlay, OH 45840

- Provides prescription assistance for those who have utilized all other options, including government agencies. Additional assistance may be considered on a case-by-case basis.

Bellevue Salvation Army  419-484-2769
First United Methodist Church
901 Northwest St.
Bellevue, OH 44811

- Emergency prescription assistance for Bellevue residents.

Gibsonburg Clergy Emergency Fund  419-307-1723
St. Michael’s Church
317 E. Madison St.
Gibsonburg, OH 43431

- Limited prescription assistance for Gibsonburg-area residents.

Sandusky County Share and Care Center  419-334-2832
129 Bidwell Ave.
Fremont, OH 43420

- Limited prescription assistance for Sandusky County residents.

United Way of Sandusky County  419-334-8938
826 W. State St.
Fremont, OH 43420

- Limited prescription assistance through the Sandusky County Cancer Care Fund for Sandusky County residents receiving cancer treatment.

Hancock County Veterans Service Office  419-424-7408
1100 E. Main Cross St., Suite 123
Findlay, OH 45840

- Short term emergency financial assistance provided to veterans or widows of veterans.
- May help with prescription costs (call to confirm if this is available).
- Veteran must have an honorable discharge and provide copy of DD214
Also provides claim help to veterans and veterans’ widows/widowers in applying for VA benefits

Sandusky County Veterans Service Office 419-334-4421
2511 Countryside Dr.
Fremont, OH 43420

- Short term emergency financial assistance provided to veterans or widows of veterans.
- May help with prescription costs (call to confirm if this is available).
- Veteran must have an honorable discharge and provide copy of DD214
- Also provides claim help to veterans and veterans’ widows/widowers in applying for VA benefits

Seneca County Veterans Service Office 419-443-7949
920 E. C.R. 20
Tiffin, OH 44883

- Short term emergency financial assistance provided to veterans or widows of veterans.
- May help with prescription costs (call to confirm if this is available).
- Veteran must have an honorable discharge and provide copy of DD214
- Also provides claim help to veterans and veterans’ widows/widowers in applying for VA benefits

Kidney Foundation of Northwest Ohio 419-329-2196
www.kfnwo.org

- Financial assistance for medications related to kidney/renal disease.
DENTAL CARE

The Dental Center of Northwest Ohio 419-422-7664
1800 N. Blanchard St.
Findlay, OH 45840

- Accepts Medicaid and Medicaid-related HMO’s and most private insurance plans.
- To be eligible, your annual household income must be at or below 200% of the Federal Poverty Level. For eligible families without Medicaid, HMO’s, or insurance, dental services for children under age 18 are billed at $20 per visit (fee subject to change). For adults without Medicaid or insurance, private pay fees are based on the Medicaid reimbursement rate.

Dental OPTIONS 1-888-765-6789

- This program refers Ohio's uninsured or low income individuals with volunteer dentists or dental clinics for donated or discounted care. Must meet certain financial criteria. Call 1-888-765-6789 for more information.

Community Health Services 419-334-3869
410 Birchard Ave.
Fremont, OH 43420

- Medical and dental clinics at a sliding scale fee rate.

Tiffin Community Health Center Dental Office 419-455-8140
71 S. Washington St.
Tiffin, OH 44883

- Medical and dental clinics at a sliding scale fee rate.
OHIO MEANS JOBS
County Department of Job and Family Services

Hancock County
7746 CR 140, Suite B
Findlay, OH 45840
419-429-8083
www.omjhancock.com/

Sandusky County
2511 Countryside Dr., Suite A
Fremont, OH 43420
419-332-2169

Seneca County
900 E. CR 20
Tiffin, OH 44883
419-447-5011

www.ohiomeansjobs.com

Ohio Means Jobs has a variety of resources and services to aid job seekers in their search or with retaining their current job. Below is a list of services accessible from the One-Stop Career Center:

- Education and training:
  - GED classes
  - Financial aid information
  - English as a second language

- Career exploration information:
  - Basics of finding a job
  - Resume tips
  - Cover letter tips
  - Interviewing tips
  - Job search workshops and services

- Supportive services:
  - Transportation
  - Medical care
  - Counseling

Experience Works/Green Thumb
419-353-2600
Must be 55 or older

Goodwill Industries - Retail Store
419-355-1579
1040 Oak Harbor Rd.
Fremont, OH 43420

Goodwill Industries of Erie, Huron, Ottawa and Sandusky Counties, Inc. - Fremont Plant
419-334-7566
1597 Pontiac Ave.
Fremont, OH 43420

Pathstone Corporation
419-334-2689
310 S. Front St., Suite 1
Fremont, OH 43420
www.pathstone.org
Pathways to Employment (P2E) Program
Sandusky County Board of DD
1001 Castalia St.
Fremont, OH 43420
419-332-9296
www.scbdd.org

Sandco Industries
1001 Castalia St.
Fremont, OH 43420
419-334-9090

Sandusky County Department of Job & Family Services
2511 Countryside Dr.
Fremont, OH 43420
419-334-3891
www.sanduskycountydjfs.org

The Giving Tree
335 Buckeye Blvd.
Port Clinton, OH 43452
419-734-2942

The Job Store - Sandusky County Service Center
2511 Countryside Dr.
Fremont, OH 43420
419-332-2169
www.northcoastjobs.org

WSOS Community Action Commission, Inc.
109 S. Front St.
Fremont, OH 43420
419-334-8911
www.wsos.org

National Rehabilitation Information Center
1-800-346-2742

- Resources for employment, advocacy, benefits, and financial assistance, education, technology, and more.
- More information found at www.naric.com

BUREAU OF VOCATIONAL REHABILITATION (BVR)
5241 Southwyck Blvd
Toledo, OH 43614
419-866-5811 Voice/TTY
800-589-5811 Voice/TTY

- Vocational assessment and training for persons with disabilities who are seeking employment

FINDLAY-HANCOCK COUNTY PUBLIC LIBRARIES
419-422-1712
www.findlaylibrary.org

- One-on-one job search appointment with a librarian; free basic computer classes.
Prevention, Retention, and Contingency Funds (PRC) - Hancock County
Job & Family Services

- Emergency Assistance for adults who have legal and physical custody of minor children
- Household Income Criteria: At or below 200% of the Federal Poverty Level for family size
- Assistance includes:
  - Work Support Services: need not be unemployed, may be at risk of job loss due to poor work habits or low skills, or employed at low rates of pay with little chance of advancement.
  - Transportation Assistance: gas cards, cabs, HATS tickets, driver's education classes, and car seats.
  - Job Readiness: hygiene kits, work search kits, GED classes, clothing or uniforms for work, special tools required for work, safety equipment for work, suitable attire for interviews, and alarm clocks.
  - Job Retention: a bonus of $250 after three consecutive months of continuous employment and $250 after six consecutive months of continuous employment. Employment must be 30 hours or more per week to be eligible.
  - Utility assistance: assistance with utility bills including gas, electric, propane, and water/sewer.

Prevention, Retention, and Contingency Funds (PRC) - Sandusky County
Job & Family Services

- Emergency Assistance for adults who have legal and physical custody of minor children or pregnant
- Household Income Criteria: At or below 300% of the Federal Poverty Level for family size
- Assistance includes:
  - Soft Services
    - After School Programs for At-Risk Children
    - Care Management
    - Family Mentoring
    - Home Maker
    - Parent Education
    - Respite Care
    - Substitute Care
    - Strengthening Family Services
  - Hard Services
    - Appliance assistance including purchase or repair of stoves, refrigerators, heating stones, air conditioners, fans, washers and dryers
    - Employment related needs such as tools, uniforms, testing, etc.
    - Furniture including the purchase of bed, bed frame, mattress, box springs, couches, chairs, and kitchen table and/or chairs.
    - Home repair including purchase or repair of furnace or water tank; repair of items affecting basic home structure such as walls, roofing, plumbing, water supply, flooring, or water/sewage system.
    - Household expenses such as bedding, linens, cooking and eating utensils, vacuum cleaner, brooms and cleaning products.
- Shelter assistance such as rent and/or deposits, past rent, past due mortgage, etc.
- Transportation services such as mileage reimbursement, care repairs, TRIPS, etc.
- Utility assistance such as deposits, past due amounts, etc.

  o Job Search and Case Management

**Prevention, Retention, and Contingency Funds (PRC) - Seneca County** Job & Family Services

- Emergency Assistance for adults who have legal and physical custody of minor children or pregnant
- Household Income Criteria: At or below 200% of the Federal Poverty Level for family size
- Assistance includes:
  o Rental/Mortgage Assistance to prevent eviction or homelessness.
  o Utility Assistance such as electric, gas, propane or fuel oil.
  o Home repair/replacement of necessary household items following a disaster such as a house fire, flood, etc.
  o Wage reimbursement to employers willing to hire low-income, PRC eligible adult participants.
  o Employment/training opportunities as well as case management and follow-up services to youth ages 14-24.
  o Assistance for working families when facing unexpected vehicle repair costs.
  o Training and Employment assistance such as uniforms, tools, tuition, books, mileage reimbursement, etc.
  o Vehicle fuel for employment only; participant must be working at least 20 hours per week.
  o Incentive payments to participants to maintain continuous full-time employment (32 hours per week).
  o School shoes and general school supplies for children enrolled in K-12.
  o Winter clothing assistance for children enrolled in K-12.
  o Literacy program for children enrolled in K-12.

**Job Boards/Listings**

- [www.careerbuilder.com](http://www.careerbuilder.com)
- [www.monster.com](http://www.monster.com)
- [www.ohiomeansjobs.com](http://www.ohiomeansjobs.com)
- [www.indeed.com](http://www.indeed.com)
- [www.snagajob.com](http://www.snagajob.com)
- [www.jobsonline.net](http://www.jobsonline.net)
- [www.simplyhired.com](http://www.simplyhired.com)

**Government Jobs**

**State of Ohio**

**USA Jobs**
- [www.usajobs.gov](http://www.usajobs.gov)

**Veteran Administration Jobs**
- [www.va.gov/jobs](http://www.va.gov/jobs)

**County Jobs:**
- Check your local county website for county job listings.
FINANCIAL MANAGEMENT – BUDGETING ASSISTANCE

FINANCIAL OPPORTUNITY CENTER
THE PROMEDICA EBEID INSTITUTE
1806 Madison Ave.
Toledo, OH 43604

- Provides financial coaching and counseling services focused on employment, budgeting, savings, debt resolution, credit repair and long-term financial goal achievement.
- Tax preparation services also provided through the Ohio Benefit Bank (see below)

Ohio Benefits Bank
www.ohiobenefits.org

- Provides on-line and in-person assistance to link you with community resources for needs including food, housing and utility assistance, child care, health coverage, college student financial aid, and filing income tax returns.
- To find a local agency with an Ohio Benefits Bank Counselor on-site: https://secure.thebenefitbank.org/ums?task=locator

Hancock County Saves
419-422-3851

- Promotes and increases saving and debt reduction to produce financial stability among individuals and families in Hancock County through education and awareness.

Lutheran Social Services
www.lssnwo.org

- Crossroads offers financial coaching, debt management services, credit building services, education and employment readiness training, in two locations including the Scott and Robinson Community Hub.
- The LSS Financial Opportunity Centers in collaboration with the Greater Toledo United Way and the Local Initiatives Support Corporation Toledo.
- Financial education workshops are offered throughout the community by request. Call Megan at 419-475-3258 for an appointment with a Financial Coach today.
Educational Assistance

Hancock, Sandusky, and Seneca Counties
EDUCATIONAL ASSISTANCE

READ FOR L.I.F.E (Adult Literacy Program) 419-422-1712
Findlay-Hancock County Public Library
206 Broadway St.
Findlay, OH 45840

• Provides reading and literacy programs for adults on a one-on-one basis. Tutoring services are free.

“Pass the Word – Read!” (Adult Literacy Program) 419-625-384
114 W. Adams St.
Sandusky, OH 44870

• All-day tutor training workshops for new adult volunteers (and current tutors who would like to brush up on their teaching skills) are held periodically at the library. This program is free and is confidential to the student.

GENERAL EQUIVALENCY DIPLOMA (GED) RESOURCES
Contact any of the below agencies to enroll in GED Classes:

• Millstream Adult Education – 1150 Broad Ave., Findlay, OH 419-427-5422
• Owens Community College – 3200 Bright Rd., Findlay, OH 567-429-3500
• Ohio Means Jobs -1301 Monroe St. 419-213-5627
• Owens Community College – Various locations 567-661-2253
• Penta Career Center – Various locations 419-661-6555
• Providence Center – 1205 Broadway St. 419-244-0666
• WSOS Youth Build Office – 725 Lagrange St. 419-243-8840

* United Way 211 also maintains a list of GED programs and testing sites

PENTA CAREER CENTER 419-661-6555
Adult Education www.pentacareercenter.org
9301 Buck Rd.
Perrysburg, Ohio 43551

Adult Education Classes include:
• Health Care including Clinical Medical Assistants and STNAs
• Auto Repair
• Robotics & Advanced Marketing Technology
• Welding
• Forklift & Marine Skills
• Plumbing Apprenticeship

Call or check their website for financial assistance available.
• Over 100 degree and certificate programs.
• Top Enrolling Majors:
  o Skilled Trades Construction
  o Business Management Technology
  o Business Administration Concentration
  o Associate of Arts General Construction
  o Registered Nurse Program
  o Skilled Trades Building Maintenance
  o Associate of Science General Concentration
• Many financial aid programs are available.

Stautzenberger College
1796 Indian Wood Circle
Maumee, OH 43537

• Degree and certification programs available in:
  o Animal Sciences
  o Business
  o Information Technology
  o Legal
  o Medical
  o Skilled Trades
• Financial Aid available

The University of Toledo
2801 W. Bancroft
Toledo, OH 43606

• More than 230 majors and degree programs offered, including associates, bachelor, masters, and Ph.D
• Financial Aid available.

Bowling Green State University
Bowling Green, OH 43403

• Degree programs including associates, bachelor, masters, and Ph.D in more than 200 majors.
• Financial Aid available.
Tiffin University
155 Miami St.
Tiffin, OH 44883
1-800-968-6446
www.tiffin.edu

- Degree programs including associates, bachelor, masters, and Ph.D in more than 200 majors.
- Financial Aid available.

Heidelberg University
310 E. Market St.
Tiffin, OH 44883
419-448-2000
www.heidelberg.edu

- Degree programs including associates, bachelor, masters, and Ph.D in more than 200 majors.
- Financial Aid available.

The University of Findlay
1000 N. Main St.
Findlay, OH 45840
1-800-472-9502
www.findlay.edu

- Degree programs including associates, bachelor, masters, and Ph.D in more than 200 majors.
- Financial Aid available.

Adult Basic and Literacy Education (ABLE)
419-334-6901 Ext 2701
Vanguard Adult Career Center
1306 Cedar St.
Fremont, OH 43420

- Adult education and literacy and basic skills. Includes GED instruction.

Terra State Community College
419-334-8400
2830 Napoleon Rd.
Fremont, OH 43420

- Credit and non-credit courses. Includes Lifelong Learning programs.

School of Hope
419-332-9296
www.scbdd.org
Sandusky County Board of DD
1001 Castalia St.
Fremont, OH 43420

- Education and training for persons with developmental disabilities.

Fostoria Learning Center
flcdirector1@gmail.com
342 Perry St.
Fostoria, OH 44830

- A nonprofit organization that partners with educational institutions and other organizations to provide programming in high demand career fields.
Child Care Assistance

Hancock, Sandusky, and Seneca Counties
CHILD CARE

County Department of Job and Family Services

- Day care assistance is available while you work or go to school.
- Income Criteria: 130% poverty level

Hancock County
Managed through NOCAC
1933 E. Second St.
Defiance, Ohio 43513
1-800-686-2964

Sandusky County
2511 Countryside Dr.
Suite A
Fremont, OH 43420
419-334-3891

Seneca County
9000 E. CR 20
Tiffin, OH 44883
419-447-5001
1-800-825-5011

YMCA Child Day Care

Hancock County
231 E. Lincoln St.
Findlay, OH 45840
419-422-3174

Sandusky County
1000 N. St.
Fremont, OH 43420
419-332-9622

Seneca County
154 W. Center St.
Fostoria, OH 44830
419-435-2745

www.ymcatoledo.org/main/child-care

- Affordable child day care offered in 26 area centers in Northwest Ohio.
- Early Education Program: for children 6 weeks – 5 years’ old
- School Age Children: 5 – 12 years of age.
- Financial assistance available for those who qualify.

MOM’S HOUSE

2505 Franklin Ave.
Toledo, Ohio 43610
419-241-5554
momshousetoledo.org

- Mom’s House Toledo is available to help low-income, single moms graduate from high school, technical school and college. With intervention and support, we will help you set and attain lifetime educational goals, and break the cycle of poverty for you and your children.
- There may be a waiting list for enrollment in the program.

ABC Academy of Fremont, LLC

151 S. Taft Ave.
Fremont, OH 43420
419-332-2240

Child Care Resource Center

5350 Oberlin Ave.
Lorain, OH 44053
1-800-526-5268
www.ccrcinc.com
Christian Wee Care
1461 S. Main St.
Clyde, OH 43410
419-547-8418

Rainbow Station Preschool & Daycare
First Presbyterian Church
120 S. Park Ave.
Fremont, OH 43420
419-334-7173

Sacred Heart Early Childhood Campus
Bishop Hoffman Catholic Schools
540 Smith Rd.
Fremont, OH 43420
419-332-7190

St. Ann Little Blessings Child Care Center
1005 Baker St.
Fremont, OH 43420
419-332-6598

St. Paul's Christian Daycare
428 Kilbourne St.
Bellevue, OH 44811
419-483-3969

Temple Tot Nursery School
1150 S. Sandusky Co. Rd. 198
Fremont, OH 43420
419-332-5272

Wee Care Preschool & Day Care Center
Grace Community Church
900 Smith Rd.
Fremont, OH 43420
419-332-9971

Tiffin-Seneca Child Care Center
Trinity United Church of Christ
131 E. Perry St.
Tiffin Ohio 44883
419-447-3382

Angel Academy Daycare
182 S. Francis Ave.
Tiffin, OH 44883
419-443-1462
Legal Assistance

Hancock, Sandusky, and Seneca Counties
LEGAL RESOURCES

Legal Aid of Western Ohio
1800 N. Blanchard St.  1243 Napoleon St.  520 Madison Ave.
Findlay, OH 45840  Fremont, OH 43420  Toledo, OH 43604
1-877-894-4599

- Free legal assistance for low to moderate income individuals including wills, family law, litigation & community education of civil matters.
- Must meet income guidelines
- Does not handle criminal matters.
- Affiliated with Advocates for Basic Legal Equality (ABLE).

Advocates for Basic Legal Equality (ABLE)
525 Jefferson Ave. Ste 400
Toledo, Ohio 43604
1-800-837-0814  419-255-0814

- Legal assistance for low-income individuals/families to address housing discrimination, disability law, access to public benefits, long-term care including nursing home residents, equal educational opportunities, & immigration.
- Affiliated with Legal Aid of Western Ohio.

Medical Legal Partnership for Children (MLPC)
Advocates for Basic Legal Equality
419-724-0030

- Free legal services for pediatric patients/families of ProMedica Children’s Hospital, University Pediatrics at UTMC, and Mercy Children’s Hospital. Legal Services are provided to help alleviate legal issues that have the potential to negatively impact the child’s health.
- Call the above phone number and ask to speak to a MLPC attorney

Legal Clinic for Veterans
Toledo VA Outpatient Clinic
1200 s. Detroit Ave.
Toledo, OH  43609
419-259-2000

- Free legal advice offered to all veterans concerning legal issues including, but not limited to Wills, Eviction, Foreclosure, Child Support, Child Custody, Expungement of previous legal issues, current DUIs, Probation, or other criminal issues.
- This is a Walk-In Clinic held in the conference room. First come, first serve.
- Occurs on the 1st Thursday of each month from 8:30 – 11:30 a.m. through August 2016. After August 2016, call the above number to see if the clinic is still running.

Findlay/Hancock County Bar Association
1800 N. Blanchard St.  520 Madison Ave.
Findlay, OH 45840
419-425-5745

- For information about Pro Bono Legal Services and eligibility guidelines, contact the Legal Aid Services at 419-425-5745 or on-line at www.legalaidline.org
Legal Hotline for Older Ohioans
ProSeniors, Inc
1-800-488-6070
www.proseniors.org

- Free legal advice, information, and referral for Ohioans age 60 and older regardless of income, financial resources or location.
- Addresses questions regarding Medicare, Medicaid and Medicaid estate recovery, living wills, durable powers of attorney for health care, and consumer problems.
- Telephone appointments for the Legal Hotline are available Mon – Fri from 8:30 am - 4:30 pm

Citizens Dispute Settlement Program
419-245-1951
555 N. Erie St,
Toledo, OH 43604

- Provides mediation (not legal services) to parties desiring resolution of a dispute without going to court
- Walk-ins only (does not set up appointments) but will provide information by phone

Hancock County Agency on Aging
419-423-8496
339 E. Melrose Ave.
Findlay, OH 45840

- Free legal advice provided every other month for 30 minutes.
- Must be 60 or older. Call to set up an appointment.

Hall & Wylkan, Certified Elder Law Attorneys
419-332-3800
1430 Oak Harbor Rd.
Fremont, OH 43420
www.2helpseniors.com

- Elder law attorneys, specializing in Medicaid/Medicare, veteran’s benefits, estate planning and other senior issues.

Seneca County Community Based Mediation
419-448-5413
51 E. Market St.
Tiffin, OH 44883

Association for Children of Enforcement of Support, Inc.
888-738-2237
2260 Upton Ave.
Toledo, OH 43606

- Provides education on child support enforcement, visitation rights, and paternity determination

Seneca County Child Support Enforcement Agency
419-447-3456
3362 S. Township Rd. 151
Tiffin, OH 44883

- Works with both parents to enforce and establish child support orders.
- Several services are offered free of charge.
Substance Abuse

Hancock, Sandusky, and Seneca Counties
The Substance Abuse program at Century Health is an abstinence-based program. Trained professionals provide assessments and counseling services to individuals, couples and families affected by alcohol and drug abuse.

Group work is a very effective option when treating alcohol and drug addiction. Century Health provides a variety of groups addressing substance abuse issues including our intensive outpatient program.

The AOD counselors at Firelands Counseling and Recovery Services provide a complete continuum of treatment and prevention services to help individuals and families establish and maintain abstinence from alcohol and other drugs. Services are available for adults, adolescents and their families.

Firelands addresses the whole person offering treatment services, employment services and linkage to community resources to meet needs such as food, clothing, and access to entitlements and more. We offer:

- Assessment and individualized treatment planning
- Case management
- Community and professional education
- Continuing care
- Family sessions and family support
- Hotline and crisis services
- Individual and group counseling
- Assessment & Referral to detox services
Lutheran Social Services  
www.lssnwo.org
1701 Tiffin Ave.  
Findlay, OH 45840
419-422-7917
512 E. State St.  
Fremont, OH 43420
419-334-3431

- Offers alcohol and drug counseling, intensive outpatient groups, non-intensive outpatient groups, and suboxone assisted recover.
- Does not provide psychiatric services (medication therapy and management).
- Accepts Medicare, Medicaid, and private insurance. Sliding fee scale for those without insurance.

Fostoria Alcohol Drug Center  
419-435-9465
222 S. Main St.  
Fostoria, OH 44830

- Offers substance abuse services and treatment at partial hospitalization and day treatment.
- Specifically for active duty military.

Dry Haven  
419-435-9847
217 W. Center St.  
Fostoria, OH 44830

- There are meetings seven days a week. There are also 12-step meetings and clean and sober activities.

Mental Health & Recovery Services Board  
419-448-0640
600 N. River Rd.  
Tiffin, OH 44883

- Offers inpatient, housing, group support services.
- Crisis hotline offered 24/7 at 1-800-826-1306.

Rigel Recovery Services  
www.rigelrecovery.org
65 St. Francis Ave.  
101-103 S. Front St.  
Tiffin, OH 44883  
Fremont, OH 43420
567-220-7018  
567-280-4023

- Individual counseling, aftercare, drug testing, and opiate specific services.
- Substance abuse assessments, intensive outpatient treatment, medication assisted treatment, and opiate enhanced treatment.
- Family Matters Education program offers family support with weekly sessions, free of charge.
- Cost is based on a sliding fee scale. Medicaid is accepted. No one will be turned away for inability to pay.
Focus on Friends
509 Trenton Ave.
Findlay, OH 45840

- Focus on Friends provides peer-led support and resources to help people improve their health and wellness, live a self-directed life, and sustain their recovery. We believe in Recovery. Focus on Friends is a peer-led recovery center that offers support and resources to people impacted by mental health and addiction issues.
- Manages two Recovery Homes in Findlay, OH

TOLEDO AREA ALCOHOL AND SUBSTANCE ABUSE TREATMENT RESOURCES

Harbor Behavioral Healthcare
4334 Secor Rd
Toledo, OH 43623
An Affiliate of ProMedica
www.harbor.org

From the www.Harbor.org website:

- Harbor’s Alcohol and Other Drug (AOD) Treatment programs use evidence-based practices to treat both the substance use problem and the mental illness at the same time.
- AOD treatment starts with an assessment to determine the person’s individual treatment needs. Services Include:
  o Intensive Outpatient Treatment
  o Non-Intensive Outpatient Services
  o Individual, group, and family counseling
  o Group and Family Counseling
  o Case Management
  o Urinalysis
  o Medication Assisted Treatment

A Renewed Mind
1946 N. 13th St.
Suite # 420,
Toledo, OH 43604

- Intensive Outpatient Alcohol and Substance Abuse Treatment for both youth and adults.
- 90 day Residential Treatment offered for adolescent boys and adult men
- Medication Assisted Recovery at The Access Center (see below).
- Recovery Residence: transitional housing for up to 12 men recovering from alcohol or substance addiction.
The Access Center – Medication Assisted Recovery  419-691-1322, ext. 300
117 Main St.
Toledo, Ohio 43605

• Partnership program between A Renewed Mind and the Neighborhood Health Association.
• Medication Assisted Recovery: medications used include Suboxone, Zubsolv, and Vivitrol.
• Clients must participate in drug rehab support services including drug testing, individual and group counseling, and case management as indicated.
• Must also agree to "behavioral contracts" to support compliance with sobriety and increase success for recovery.

Zepf-COMPASS Corporation for Recovery Services  419-241-8827
2465 Collingwood Blvd., Toledo, Ohio 43620
www.ccrscompass.org
(Services Lucas County and Northwest Ohio areas)

• Inpatient and outpatient alcohol and substance abuse treatment
• Cost based on a sliding fee scale for those without insurance

University of Toledo Medical Center (UTMC)  419-383-2337
Inpatient Detoxification Unit

• 10-bed inpatient detoxification unit for alcohol and substance abuse treatment
• For admission, the patient must be in active withdrawal
• Average length of stay is 3 – 5 days 6/17

Arrowhead Behavioral Health  419-891-9333
1725 Timber Line Rd.
Maumee, Ohio  43537
1-800-547-5695

• Inpatient and outpatient alcohol and substance abuse treatment. Medicare and insurance plans accepted. Medicaid is accepted on a case by case basis.

Glenbeigh Outpatient Center of Toledo  419-536-4000
3425 Executive Parkway, Suite 207
Toledo, Ohio 43606
www.glenbeigh.com

• Outpatient alcohol and drug treatment program
• Comprehensive Assessment
  o Intensive Outpatient Treatment
  o Family Counseling and Education
  o Continuing Care Services
• Relapse Prevention Program
• Call to see if your insurance plan is accepted
Midwest Recovery Center 1-866-203-0308
1757 Indian Wood Circle
Maumee, Ohio 43537
Alcohol and Substance Abuse Treatment including:
- Outpatient and Intensive Outpatient treatment
- Partial Hospitalization
- Dual Diagnosis Treatment for individuals experiencing both substance abuse and mood disorders
- Inpatient Detox Center: 1-866-688-6917
- Call to see if your insurance plan is accepted.

The Open Door 419-242-7281
Sober Living Home 1-800-517-2915
2823 Cherry Street www.opendoortoledo.org
Toledo, Ohio 43608

Excerpts from their website:
“The Open Door currently operates three properties that house 24 men in sober living, recovery housing. Qualified residents may stay up to 24 months prior to returning to their life as a productive, sober member of society.”

“The primary goal of the Open Door is to provide a calm, supportive, therapeutic environment in which men afflicted with substance abuse addiction may be empowered through the spirituality of the 12 Steps and other proven program requirements that will enable them to deal with the problems they face as they seek to re-establish themselves as self-supporting, sober, productive members of society.” 6.17
Furniture, Appliances, & Clothing

Hancock, Sandusky, and Seneca Counties
FURNITURE, APPLIANCES, & CLOTHING

Hancock County

Chopin Hall 419-422-6401
1800 N Blanchard Street Suite 125
Findlay, Ohio 45840

- Donated clothing, shoes, coats, household items, towels, sheets, blankets, pillows, small kitchen appliances. All items given free of charge.

City Mission 419-423-9151
510 West Main Cross
Findlay, Ohio 45840

Habitat for Humanity Restore Findlay 419-429-1400
2042 Tiffin Ave.
Findlay, Ohio 45840

- Retail outlet selling gently used furniture for discounted prices.

Trinity Episcopal Church 419-422-3214
128 West Hardin St.
Findlay, OH 45840

- Assists with food, clothing, furniture, kitchen utensils, and other necessities.

Sandusky County

Pass It on Clothing 419-483-3071
205 ½ Maple St.
Bellevue, OH 44811

- Non-profit organization that offers free clean gently used clothing. Photo Id required. (Wed 11-5)

Share and Care Center Sandusky County 419-334-2832
129 Bidwell Ave.
Freemont, OH 43420

- Charity organized thrift store, sells new and lightly used clothing for small fee (T& TH 10-3)

St. Vincent DePaul Society of Sandusky County 419-552-4391

- Home visit and assess needs for beds. No eligibility required.
### 2018 Poverty Guidelines
for the 48 Contiguous States and the District of Columbia

| 2018 Poverty Guidelines for the 48 Contiguous States and the District of Columbia* |
|---|---|
| 1 | $12,140 |
| 2 | 16,460 |
| 3 | 20,780 |
| 4 | 25,100 |
| 5 | 29,420 |
| 6 | 33,740 |
| 7 | 38,060 |
| 8 | 42,380 |

*For families/households with more than 8 persons, add $4,320 for each additional person.