This resource list is not exhaustive and the information contained here-in, including program information and eligibility criteria, is subject to change without notice. ProMedica does not recommend nor endorse any specific company, agency, or organization listed.

Updated 04/21
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</tr>
</tbody>
</table>
Alcohol & Substance Abuse Treatment
ALCOHOL & SUBSTANCE ABUSE TREATMENT

NATIONAL RESOURCES

Al-Anon and Al-A-Teen  888-425-2666
https://al-anon.org/
- Al-Anon meetings are a mutual support group of peers who share their experience in applying the Al-Anon principles to problems related to the effects of a problem drinker in their lives. Local: 419-967-9550

Alcoholics Anonymous  800-429-2666
https://aa.org/pages/en_US/find-aa-resources
- Alcoholics Anonymous (AA) meetings are an international fellowship of men and women who have had a drinking problem. There are no age or education requirements. Membership is open to anyone. Local number 419-625-5995

Narcotics Anonymous  818-773-9999 Ext. 771
www.naohio.org
- A nonprofit fellowship or society of men and women for whom drugs had become a major problem. Recovering addicts who meet regularly to help each other stay clean.

OHIO - STATE RESOURCES

Cocaine Anonymous  800-347-8998
www.caohio.org/toledo.
- Cocaine Anonymous are meetings of men and women who share their experience, strength and hope with each other so that they may solve their common problem and help others to recover from their addiction.

Narcotics Anonymous
www.naohio.org
- Free public meetings of men and women who share and help others to recover from their drug addiction. Call or visit website for NW Ohio meeting schedule

OTTAWA COUNTY

Bay Shore Counseling  419-734-5535
www.bayshorecs.org
201 Madison St. #3
Port Clinton, Ohio 43452
- Provides a complete range of outpatient mental health and recovery services for adults, adolescents, children and their families, including medication services.
Lighthouse Sober Living
http://www.lighthousesoberliving.org/
515 East 5th Street
Port Clinton, Ohio 43452

- A non-profit organization that provides recovery housing for residents of Ottawa and Erie Counties.
Behavioral Health
BEHAVIORAL HEALTH

NATIONAL RESOURCES

Letters Against Depression
http://www.lettersagainst.org/
  • Request a supportive letter be sent to you to encourage you in your mental health journey. You can also volunteer to write a letter.

National Suicide Prevention Hotline
www.suicidepreventionlifeline.org
  • Toll-free Crisis Hotline 24/7

The National Alliance of Mental Illness - NAMI
https://www.nami.org/
  • Family oriented support, education and advocacy organization. The goal is to improve the lives of children, adolescents and adults who have mental illness and to support their families.

OHIO - STATE RESOURCES

OTTAWA COUNTY

Bay Shore Counseling
www.bayshorecs.org
419-734-5535
201 Madison St.
Port Clinton, Ohio 43452
  • Outpatient behavioral health and substance abuse counseling services and medication management for all ages.

CHOICES Behavioral Health Care
https://choicesbhc.com/
419-779-3122
126 East Perry St.
Port Clinton, Ohio 43452
  • Outpatient behavioral health and substance abuse counseling services and medication management for all ages.

Firelands Counseling and Recovery Services
800-826-1306
  • Toll-free 24-hour Crisis Hotline (24/7)
Firelands Counseling Services 419-734-2942
22502 West State Rt. 51
Genoa, Ohio 43430
• Provides inpatient and outpatient mental health, alcohol and drug treatment, including gambling addiction treatment.

Firelands Counseling Services 800-334-3562
www.firelands.com
335 Buckeye Blvd.
Port Clinton, Ohio 43452
• Provides inpatient and outpatient mental health, alcohol and drug treatment, including gambling addiction treatment.

The National Alliance of Mental Illness - NAMI 419-732-6264
www.namissw.org
110 Linden St.
Port Clinton, Ohio 43452
• Family oriented support, education and advocacy organization. The goal is to improve the lives of children, adolescents and adults who have mental illness and to support their families.

The Oak House 419-734-4417
www.oakhouse-pc.org
1819 East State Rd.
Port Clinton, Ohio 43452
• A psycho-social rehabilitation center in a clubhouse environment serving adults in the Ottawa and Erie Counties who are recovering from a mental illness.

LUCAS COUNTY

The Cullen Center - Ebeid Children's Hospital 419-291-7919
www.promedica.org
2150 West Central Ave.
Toledo, Ohio 43606
• An outpatient program of the Toledo Children’s Hospital that provides state-of-the-art trauma focused treatment for children who have experienced psychological trauma

Ebeid Children’s Hospital Child Psychiatric Services 419-291-8850
www.promedica.org
2142 North Cove Blvd
Toledo, Ohio 43606
• Inpatient psychiatric treatment for children age 6 – 17. Services include cognitive therapy, group psychotherapy, psycho-education groups, and partial hospitalization program.
The University of Toledo Geriatric Psychiatry Services
http://utmc.utoledo.edu/
3000 Arlington Ave.
Toledo, Ohio 43609

- Psychiatric treatment for adults over 50. Services include inpatient and outpatient care.
CHILD CARE ASSISTANCE

OHIO - STATE RESOURCES

Child Care- Ohio Department of Education/Jobs and Family Services-
Head Start Programs
http://childcaresearch.ohio.gov/
- This system will help you locate the type of early care and education program
  that meets your needs. You also can learn more about programs' licensing
  status, Step Up to Quality rating, and inspection results. Note: only Head Start
  programs are always free to qualifying families who qualify.
Educational Assistance
EDUCATIONAL ASSISTANCE

NATIONAL RESOURCES

General Equivalency Diploma (GED) Resources
https://ged.com/
- Online High School Equivalency education and testing.

Parent Mentor Program
https://www.ocecd.org/ParentMentorsofOhio.aspx
- Support network for parents of children with disabilities.

OHIO-STATE RESOURCES

OTTAWA COUNTY

General Equivalency Diploma (GED) Classes
800-665-1677
Ottawa County Community Action Partnership
https://www.glcap.org/programs/homeless-assistance/community-resources/ottawa-county-community-resources/
8043 West State Rt 163 Suite 200
Oak Harbor, Ohio 43449
- GED classes, and other resources

General Equivalency Diploma (GED) Resources
419-707-8605
Ohio Means Jobs
https://jobseeker.ohiomeansjobs.monster.com/AdultLearning/Home.aspx
8043 West State Rt 163
Oak Harbor, Ohio 43449
- Provides job training and a new pathway for adults, ages 22 or older, to earn a high school diploma AND industry credentials aligned to one of Ohio’s in-demand jobs

Ottawa County Board of Developmental Disabilities
419-898-0400
https://www.ocbdd.org/
235 North Toussaint South Rd.
Oak Harbor, Ohio 43449
- This Board provides educational, employment and support services to children and adults of all ages, who have developmental disabilities. Services are provided in early childhood programs, schools, sheltered workshop, private day habilitation agencies and in a variety of other settings where support is needed.
4H and educational programs for family/consumers, gardening, agriculture and SNAP Ed.

Vanguard- Sentinel Adult Career and Technology Centers- Aspire Program
https://www.vgcc.k12.oh.us/ablegedesol/
8043 West State Route 163
Oak Harbor, Ohio 43449

- Basic skills classes, free of charge and available to everyone. Classes focus on improving reading, math, writing, science and social studies skills. They are appropriate for anyone preparing to take the HSA (High School Equivalency) test.
Employment
& Job
Training
EMPLOYMENT & JOB TRAINING

NATIONAL RESOURCES

AARP Foundation Senior Employment (Phone support only)
Senior employment opportunities

Government Jobs - Veteran’s Administration
www.va.gov/jobs
  • Job opportunities for veterans

Indeed - Online Job Search
www.indeed.com
  • Online job posting sites for a variety of employers.

Monster - Online Job Search
https://www.monster.com
  • Online job search

National Rehabilitation Information Center 800-346-2742
www.NARIC.com
  • Online database of disability resources including employment, financial assistance, health information, mental health, legal assistance, and more.

OHIO - STATE RESOURCES

OTTAWA COUNTY

Goodwill Industries of Erie, Huron, Ottawa, and Sandusky Counties 419-334-7566
https://www.goodwillsandusky.org/
1597 Pontiac Ave.
Fremont, Ohio 43420
  • Goodwill’s mission is to provide employment services to individuals with a disability or disadvantaging conditions to achieve their highest level of personal, social and economic independence.

Great Lakes Community Action Partnership 419-707-8634
Ready to Work Youth Program
Youth and young adult employment programming assists young adults in Erie, Ottawa and Sandusky counties with educational and occupational training, case management and supportive services. Other services may include mentoring, leadership courses and other needs.

**Ohio Means Jobs - Ottawa County**

8043 West State Route 163 Suite 200  
Oak Harbor, Ohio 43449  
800-665-1677  
419-707-8605

- Ohio jobs search website.

**TDH Enterprises, Inc.**

1848 East Perry St. Suite 60  
Port Clinton, Ohio 43452  
419-732-1420

- Vocational rehab and assistance in finding employment for people with disabilities.
FINANCIAL RESOURCES

NATIONAL RESOURCES

<table>
<thead>
<tr>
<th>Family Size</th>
<th>100%</th>
<th>125%</th>
<th>133%</th>
<th>135%</th>
<th>150%</th>
<th>200%</th>
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For families/households with more than 8 persons, add $4,540 for each additional person.

<table>
<thead>
<tr>
<th>Family Size</th>
<th>100%</th>
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</table>

For families/households with more than 8 persons, add $379 for each additional person.

AARP
https://states.aarp.org/ohio/
- Education and discounted programs for seniors.

Access for AT&T
https://m.att.com/shopmobile/internet/access/
- AT&T is offering low-cost wireline home Internet service to qualifying households: with at least one resident who participates in the SNAP, with an address in AT&T’s 21-state service area, at which we offer wireline home Internet service, and, without outstanding debt for AT&T fixed Internet service within the last six months or outstanding debt incurred under this program.

Association for Child Support Enforcement (ACES)
• Assists disadvantaged children affected by parents who fail to meet their legal, moral and financial obligations to support them (assistance with obtaining legal child support).

**Consumer Credit Counseling**  
[https://www.glcap.org/](https://www.glcap.org/)  
• Budgeting education and debt services.

**Government Jobs - Veteran’s Administration**  
[www.va.gov/jobs](http://www.va.gov/jobs)  
• Job opportunities for veterans

**National Council on Aging - “Benefits Check-Up”**  
[https://www.benefitscheckup.org/about-us/](https://www.benefitscheckup.org/about-us/)  
• A comprehensive, free online tool that connects older adults with benefits they may qualify for.

**National Rehabilitation Information Center**  
[https://naric.com/](https://naric.com/)  
• NARIC collects, catalogs, and disseminates the articles, reports, curricula, guides, and other publications and products of the research projects related to disability and independent living.

**OHIO - STATE RESOURCES**

**AARP**  
[https://states.aarp.org/ohio/](https://states.aarp.org/ohio/)  
• Education and discounted programs for seniors.

**Columbia Gas - Medical Extension**  
• Delayed shutoff of gas for up to 30 days with medical professional signed application.

**Columbia Gas Warm Choice Program - Ground Level Solutions (GLS)**  
[http://www.groundlevelssolutions.org/content/warmchoice%C2%AE-program](http://www.groundlevelssolutions.org/content/warmchoice%C2%AE-program)  
• NO-COST energy assistance program designed to increase the energy efficiency of homes owned or occupied by income-eligible Ohioans.

**Diocese of Toledo - St. Vincent De Paul Society**  
419-244-6711  
[https://toledodiocese.org/](https://toledodiocese.org/)  
• Most Catholic churches have a charitable organization called St. Vincent De Paul Society that assists with meeting the needs of community members, such as rent or utilities. Contact the Toledo Diocese to find your nearest Catholic church to inquire if they have an organization.
HEAP Summer Crisis Program (Emergency Utility Assistance)
https://www.development.ohio.gov/is/is_heap.htm
- Summer utility assistance.

HEAP Winter Crisis Program (Emergency Utility Assistance)
https://www.development.ohio.gov/is/is_heapwinter.htm
- Winter utility assistance.

Lifeline and Link Up Telephone Assistance Programs
https://www.fcc.gov/consumers/guides/lifeline-support-affordable-communications
- The FCC's program to help make cell phone, internet and home phone services more affordable for low-income consumers.

Northwestern Ohio Community Action Commission 419-784-5136
1933 East 2nd St.
Defiance, Ohio 43512
https://www.nocac.org/emergency-services/emergency-assistance-additional-assistance/
- Utility customers with a hardship or within 200% poverty guidelines may be eligible for utility assistance.
- Must have applied for all other available assistance.

Ohio Benefits (previously Ohio Benefits Bank)
www.ohiobenefits.org
- Assist people in determining what state benefits they are qualified for.

Ohio Dept. of Job and Family Services
https://jfs.ohio.gov/
- Job & Family Services provides services such as food, cash, medical, childcare and transportation assistance.
- We also provide services such as child/elderly abuse/neglect reporting and investigation, adoption, and foster care.
- Our child support department assist with paternity and support order establishment, enforcement of cases and location of absent parents.

PIPPS Plus 800-282-0880
https://development.ohio.gov/is/is_pipp.htm
- Assists income eligible individuals to manage their utility bills.
- Cost is based on a percentage of household income. Additional requirements apply, see website for details.

ProMedica Hospitals Financial Assistance 800-477-4035
https://www.promedica.org/pay-my-bill/financial-assistance
- ProMedica Health System hospitals offer financial assistance to people who need emergency and other care that a doctor believes is necessary.
You may be eligible for free or discounted care if you meet the requirements. Patients may be required to apply, provide income information, and meet eligibility requirements.

The Salvation Army of Northwest Ohio 419-241-1138
Lucas, Wood, Ottawa, Fulton, and Henry Counties
https://neo.salvationarmy.org/northeastohio/NWOASWeAre

Northwest Ohio county services are offered for emergency situations and include utility, rental, gasoline, prescription, and food assistance. Call for availability of funds. Christmas help is also offered. Use extension 118.
FOOD ASSISTANCE

NATIONAL RESOURCES

**Area Agency on Aging - 1B**
https://aaa1b.org/
- Senior services including meals, chores, visitation and healthcare - by county

**Food Assistance Program (FAP) Group**
https://www.michigan.gov/mdhhs/0,5885,7-339-71547--0,00.html
- Food access for low-income families who are eligible.

**Meals on Wheels**
https://www.mealsonwheelsamerica.org/
- Home delivered meals for qualifying individuals.

**Mom’s Meals**
https://www.momsmeals.com/health-plans/
- Home delivered meals - must have pre-approval from Medicare or Medicaid for no cost options.

**SNAP/Food Stamps**
www.fns.usda.gov
- Supplemental Nutrition Assistance Program - monthly food stamps based on income and documented family members.

### Food Stamps Income Limit – 2021

**SNAP Income Eligibility Limits**

<table>
<thead>
<tr>
<th>Household Size</th>
<th>Gross monthly income (130 percent of poverty)</th>
<th>Net monthly income (100 percent of poverty)</th>
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<td>$3,251</td>
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<tr>
<td>8</td>
<td>$4,705</td>
<td>$3,620</td>
</tr>
<tr>
<td>Each additional member</td>
<td>+$479</td>
<td>+$369</td>
</tr>
</tbody>
</table>

*SNAP gross and net income limits are higher in Alaska and Hawaii.*
OHIO - STATE RESOURCES

Area Office on Aging of Northwest Ohio 800-472-7277
- Call for senior meal sites and times.

Ohio District 5 Area Agency on Aging, Inc.
www.aaa5ohio.org
- Senior services including meals, chores, visitation and healthcare - by county.

Ohio Food Pantries
https://www.foodpantries.org/st/ohio
- Ohio food pantry locator by city. Online only.

Homestyle Direct Meals 866-735-0921
https://www.homestyledirect.com/medicaid/
- Medicaid waiver needed for free meals for those who qualify through Medicaid.

Meals on Wheels 419-898-6459
https://www.mealsonwheelsamerica.org/
- Senior services including: home delivered meals and food assistance.

OTTAWA COUNTY

Jerusalem Township Food Pantry 419-836-1210
https://twp.jerusalem.oh.us/community/
9501 Jerusalem Rd
Curtice, Ohio 43412
- The Food Pantry operates on the second Wednesday of the month from 9-11 a.m. On food pantry day, there is a nurse on site to provide mini check-ups for its patrons.

Grace Lutheran Church Food Pantry 419-862-2906
Elmore Ministerial Association
19225 Witty Rd.
Elmore, Ohio 43416
- Open for drive thru, 3rd Friday of the month for Elmore residents only. ID may be required. Call for current hours.

Genoa Area Community Food Pantry 419-341-0913
Christ Community Church
303 West Fourth St.
Genoa, Ohio 43430
- The Food Pantry is open the third Saturday of each month from 10 a.m.–1 p.m.

Elliston Zion United Methodist Church-The Light Food Pantry  419-341-0913
18045 West William St
Graytown, Ohio 43432
- Our Neighborhood pantry opens on April 13th at 6 p.m. This Pantry will be open to Ottawa County residents. Food Pantry hours will be on the 2nd Wed of each month from 5-7 p.m. and on the 4th Saturday of the month from 10 a.m.-Noon. Other hours are available upon request/urgent need.

Church of Truth Ministries - Nana's Food Pantry  419-732-2399
https://www.churchoftruthministries.org/resale-pantry/
745 South Lake Rd.
Gypsum, Ohio 43433
- Nana’s Food Pantry open Mondays and Wednesdays 11:30 a.m.-1 p.m.

Seed Faith Missions Food Pantry  419-732-2399
https://www.localprayers.com/US/Gypsum/680697348675424/Seed-Faith-Food-Pantry
947 West Fourth St.
Genoa, Ohio 43430
- The Food Pantry is open the third Saturday of each month from 10 a.m.–1 p.m.

Dept. Job and Family Services  419-898-3688
8046 West State Route 163 Suite 200
Oak Harbor, Ohio 43499
- Food pantry - ID may be required at any food pantry. Call for hours.

Oak Harbor Alliance Chapel - Food Pantry  419-898-7165
http://www.oakharboralliancechapel.com/ministries.html
11805 State Route 105
Oak Harbor, Ohio 43449
- The food pantry is open the last Wednesday of every month from 5-7 p.m.

Oak Harbor Food Pantry St. Paul United Church of Christ  419-898-0852
165 Toussaint St.
Oak Harbor, Ohio 43449
- Food pantry - ID may be required at any food pantry. Call for hours.

Oak Harbor Food Pantry - St. Paul United Church of Christ  419-898-0852
http://stpauluccoh.org/
165 North Toussaint St  
Oak Harbor, Ohio 43449  
• The Benton Carroll Salem Food Pantry, located at St. Paul UCC, is open Mondays & Wednesdays from 8:30-11:30 a.m.

**Ottawa County Senior Resources - Area Office on Aging** 419-898-6459  
[https://www.areaofficeonaging.com/programs](https://www.areaofficeonaging.com/programs)  
8180 West State Route 163  
Oak Harbor, Ohio 43449  
• Senior services including: home delivered meals, food assistance, home care, Alzheimer’s daycare and respite services, transportation, farmer’s market coupons, Medicare Part D help, and ProJect Lifesaver.

**Seniors' Farmer's Market Nutrition Program** 419-898-6459  
(Area Office on Aging - Ottawa County Senior Resources)  
[https://areaofficeonaging.com/programs](https://areaofficeonaging.com/programs)  
8180 West State Route 163  
Oak Harbor, Ohio 43449  
• Provides $50 worth of coupons to eligible adults 60 years of age or over to purchase locally grown, fresh fruits, vegetables, herbs and honey from local farmers.

**Shoreline Church Food Pantry** 419-898-6700  
[https://www.theshorelinechurch.net/](https://www.theshorelinechurch.net/)  
769 Locust St.  
Oak Harbor, Ohio 43449  
• Monthly food box distribution, 3rd Fri. of the month. Must call to be registered (if not already)

**St. Vincent De Paul Society Food Pantry** 419-732-1780  
233 West Second St.  
Port Clinton, Ohio 43452  
• Food pantry - ID may be required at any food pantry. Call for hours.
Health Services
HEALTH SERVICES

NATIONAL RESOURCES

**Buderer Drug Co. Drug Repository Program**
[https://www.budererdrug.com/drug-repository-program/](https://www.budererdrug.com/drug-repository-program/)
- Drug repository offering up to 30 days of certain prescription medications for $20 - first come, first served basis. Eligibility requirements apply. Erie, Wood, Lorain counties.

**Good Rx - Pharmaceutical Assistance Program**
[www.goodrx.com/](http://www.goodrx.com/)
- Prescription price comparisons and free coupons.

**Healthcare Marketplace**
[www.healthcare.gov](http://www.healthcare.gov)
- Health Insurance for uninsured Americans with cost based on income. Eligibility Criteria: must live in the United States, must be a U.S. citizen or national (or be lawfully present), cannot be incarcerated, not eligible for Medicare.

**The Healthwell Foundation**
[www.healthwellfoundation.org](http://www.healthwellfoundation.org)
- Helps individuals with health insurance pay their out-of-pocket costs for prescribed medications that treat certain diagnoses/diseases. For a list of approved diagnoses/disease, call directly or refer to the website.

**Medicaid Consumer Hotline**
[https://medicaid.ohio.gov/CONTACT](https://medicaid.ohio.gov/CONTACT)
- Medicaid sponsored contacts for applications, cards, and non-emergency transportation.

**Medicare Part D Drug Plan**
[www.medicare.gov](http://www.medicare.gov)
- Medicare drug plans to decrease cost of medications.

**National Rehabilitation Information Center**
- NARIC collects, catalogs, and disseminates the articles, reports, curricula, guides, and other publications and products of the research projects related to disability and independent living.
Needy Meds - Pharmaceutical Assistance Program 800-503-6897
https://www.needymeds.org/
- Pharmaceutical patient assistance for low-income individuals with no prescription coverage.

PPARx – Pharmaceutical Assistance Program
https://www.pparx.org
- Pharmaceutical patient assistance for low-income individuals with no prescription coverage.

Rx Assist – Pharmaceutical Assisance Program
https://www.rxassist.org/
- Pharmaceutical patient assistance for low-income individuals with no prescription coverage.

The Healthwell Foundation 800-675-8416
www.healthwellfoundation.org
Helps individuals with health insurance pay their out-of-pocket costs for prescribed medications that treat certain diagnoses/diseases. For a list of approved diagnoses/disease, call directly or refer to the website.

OHIO - STATE RESOURCES

Buderer Drug Co. Drug Repository Program
https://www.budererdrug.com/drug-repository-program/
- Drug repository offering up to 30 days of certain prescription medications for $20 - first come, first served basis. Eligibility requirements apply. Erie, Wood, Lorain counties.

Dental Options
- Volunteer dentists provide dental care on a sliding scale fee scale to patients in need. Fees are based on your income and certain health conditions.
- You must be able to pay some money at the time of each appointment.

Healthy Start Medicaid
- The Children's Health Insurance Program (CHIP) in Ohio, known as Healthy Start, provides health insurance coverage to eligible families with children for free or at a low cost. Babies, children, and teenagers who are below 19 years old, as well as pregnant women, may qualify to receive medical services.
Kidney Foundation of NW Ohio
www.kfnwo.org

Medicaid Consumer Hotline
https://medicaid.ohio.gov/CONTACT
- Medicaid sponsored contacts for applications, cards, and non-emergency transportation.

National Multiple Sclerosis Society - Ohio Buckeye Chapter 419-897-9533
https://www.nationalmssociety.org/Chapters/OHA
MS Navigators connect people with MS to information, resources and support.

OTTAWA COUNTY

Community Support Services - Sutton Center 419-734-9494
1848 East Perry St. Suite 60
Port Clinton, Ohio 43452
- Information and referrals, prescription cost assistance and vision referrals

Magruder Hospital 419-734-3131
https://www.magruderhospital.com/
615 Fulton St.
Port Clinton, Ohio 43452
- Full service inpatient hospital including a 24/7 emergency department and outpatient testing and services.

Ottawa County Board of Health 419-734-6800
http://www.ottawahealth.org/index.asp?id=1
1856 East Perry St. Suite 300
Port Clinton, Ohio 43452
- Assists with home health care, children with medical handicaps, immunizations, well child care, TB testing, sexually transmitted disease, WIC food program (for Women with Infants and Children) and seasonal flu. Physician and dental options available.

SANDUSKY AND WOOD COUNTY

ProMedica Bay Park Hospital 419-690-7900
https://www.promedica.org/location/promedica-bay-park-hospital
2801 Bay Park Dr.
Oregon, Ohio 43616
- Full service inpatient hospital including a 24/7 emergency department and outpatient testing and services.

ProMedica Memorial Hospital 419-332-7321
https://www.promedica.org/location/promedica-memorial-hospital
715 South Taft Ave.
Fremont, Ohio 43420
- Full service inpatient hospital including a 24/7 emergency department and outpatient testing and services.
HOUSING ASSISTANCE

NATIONAL RESOURCES

HUD Resource (Housing) Locator
https://resources.hud.gov/
- Low-income housing locator.

OHIO - STATE RESOURCES

Ohio Housing Locator
www.ohiohousinglocator.org
- A free, statewide service to list and search for Ohio rental housing, including units that are affordable, accessible, serve seniors, lead safe, and more.

USDA Rural Development
https://www.rd.usda.gov/oh
7868 County Rd 140
Findlay, Ohio 45840
- USDA RD offers loans, grants and loan guarantees to help create jobs and support economic development and essential services such as housing; health care; first responder services and equipment; and water, electric and communications infrastructure. We promote economic development by supporting loans to businesses through banks, credit unions and community-managed lending pools. We offer technical assistance and information to help agricultural producers and cooperatives.

U.S. Department of Agriculture Single Family Housing
Loan and Repair
419-422-0242
Allows income eligible people to purchase a qualifying home in a rural area at a low interest rate financed through USDA. Another program allows for income eligible homeowners to receive a low-interest loan or grant for home repair, improve, or modernization.

OTTAWA COUNTY

Cross Roads/Volunteers of America Crossroads
https://www.voaohin.org/crossroads
419-626-6505
1843 Superior St.
Sandusky, Ohio 44870
- Temporary homeless shelter.
Covenant Harbor I & II - Subsidized Housing for Seniors  419-898-6460  
https://genacrosslutheranservices.org/services/affordable-housing/subsidized-housing/covenant-harbor/  
234 Finke Rd.  
Oak Harbor, Ohio 43449  
  • Affordable senior apartment community for individuals age 62 years or older.

The Housing Choice Voucher Program - Section 8/OCHA  419-734-7622  
https://www.orsinc.org/aboutus.html  
400 West Third St.  
Port Clinton, Ohio 43452  
  • A non-profit corporation that acquires and manages housing for persons who are in need of quality, affordable and accessible housing.

Lakeview Estates - Subsidized Housing  419-732-0385  
205 Buckeye Blvd  
Port Clinton, Ohio 43452  
  • This property has a Project-Based Section 8 contract with HUD, some or all of the rents at this community are based on tenant incomes.

Lutheran Housing 12-Subsidized Senior (62+) Housing  
https://affordablehousingonline.com/housing-search/Ohio/Ottawa-County  
234 Finke Rd.  
Oak Harbor, Ohio 43449  
  • This property used funding from HUD's Section 202 Supportive Housing for the Elderly program, residency is usually restricted to households earning 50% of the Area Median Income (AMI) or less with at least one member age 62 years or older

Marblehead Commons - Subsidized Housing  901-818-3268  
https://affordablehousingonline.com/housing-search/Ohio/Ottawa-County  
261 South Bridge Rd  
Lakeside Marblehead, Ohio 43440  
  • This property used funding in part through the Low-Income Housing Tax Credit (LIHTC) program, a certain number of units are set aside for lower income households. Households must earn either less than 50% or 60% of the area median income (depending on the set-aside option chosen by the property owner) to qualify.

Mercy Outreach Ministries II - Subsidized Housing  419-836-7741  
Senior (62+) or Disabled  
https://affordablehousingonline.com/housing-search/Ohio/Ottawa-County  
9129 West State St Route 163  
Oak Harbor, Ohio 43449
• This property used funding from HUD’s current Section 811 Supportive Housing for Persons with Disabilities program or legacy Section 202 program, residency is usually restricted to households earning 50% of the Area Median Income (AMI) or less with at least one adult member with a disability.

Noah House Family Homeless Shelter 419-337-1245
https://www.noahhouse.org/
Northwest Ohio family shelter in a farmhouse setting. Services include fellowship and encouragement, financial mentors, spiritual mentors, food, toiletries, assistance in locating jobs, child care, or school placement.

Ottawa County Housing Authority (OCHA) 419-734-7622
and Residential Services
www.orsinc.org/index.html
400 West Third St
Port Clinton, Ohio 43452
  • Ottawa Residential Services, Inc. (ORSI) exists to provide affordable and accessible housing options for all persons in Ottawa County, Ohio, including those with disabilities or who are otherwise disadvantaged.

Ottawa County Transitional Housing, Inc. 419-764-9494
https://www.cssottawa.org/
P.O.Box 906
Port Clinton, Ohio 43452
  • A community based organization dedicated to providing housing, support services, and advocacy for individuals and families in crisis.

Ottawa Residential Services, Inc. (ORSI) 419-734-7622
https://www.orsinc.org/
400 West Third St
Port Clinton, Ohio 43452
  • ORSI provides affordable and accessible housing options for all persons in Ottawa County, Ohio, including those with disabilities or who are otherwise disadvantaged.

Perry’s Glen Apartments - Section 8 Housing 419-734-5002
https://affordablehousingonline.com/housing-search/Ohio/Ottawa-County
1195 West Fremont Rd
Port Clinton, Ohio 43452
  • Rents are based on income and calculated exclusively to 30% of the household’s combined adjusted income. A waiting list may apply. Full financial disclosure is required. Maximum income guidelines apply.
Port Clinton Pointe - Subsidized Housing 419-732-3500
https://affordablehousingonline.com/housing-search/Ohio/Ottawa-County
1265 West Fremont Rd.
Port Clinton, Ohio 43452

- This property used funding in part through the Low Income Housing Tax Credit (LIHTC) program, a certain number of units are set aside for lower income households. Households must earn either less than 50% or 60% of the area median income (depending on the set-aside option chosen by the property owner) to qualify for these units.

Port Clinton Senior Apartments - Subsidized Housing 419-734-4552
Senior (62+) or Disabled
https://affordablehousingonline.com/housing-search/Ohio/Ottawa-County
500 Northwest Catawba Rd
Port Clinton, 43452

- This property used funding in part through the Low Income Housing Tax Credit (LIHTC) program, a certain number of units are set aside for lower income households. Households must earn either less than 50% or 60% of the area median income (depending on the set-aside option chosen by the property owner) to qualify for these units.

Rose Acre Manor Apartments - Subsidized Housing 419-734-7622
Senior (62+) or Disabled
https://affordablehousingonline.com/housing-search/Ohio/Ottawa-County
400 Third St.
Port Clinton, Ohio 43452

- This property used funding from HUD’s current Section 811 Supportive Housing for Persons with Disabilities program or legacy Section 202 program, residency is usually restricted to households earning 50% of the Area Median Income (AMI) or less with at least one adult member with a disability.
Intimate Partner Violence & Safety Services
INTIMATE PARTNER VIOLENCE & SAFETY SERVICES

NATIONAL RESOURCES

National Domestic Violence Hotline 800-799-7233
https://www.thehotline.org/
- Available 24/7/365 to talk confidentially with anyone experiencing domestic violence, seeking resources or information, or questioning unhealthy aspects of their relationship.

National Human Trafficking Resource Hotline 800-934-9840
24/7 Hotline for human trafficking.

OHIO - STATE RESOURCES

Action Ohio
https://www.actionohio.org/ohiodvshelter.htm
- Website with a list of domestic violence shelters by county, with phone numbers for each shelter.

Adult Protective Services - Report Adult Abuse (Ohio)
https://aps.jfs.ohio.gov/

Child Protective Services - Hancock 419-424-7022
http://www.hancockjfs.org/children-protective/
- Investigates reports of child abuse and neglect; provides protective services to children who are at risk for abuse and or neglect.

Ohio Domestic Violence Shelters 800-799-7233
https://www.actionohio.org/ohiodvshelter.htm
- Domestic violence hotline – have shelters by county, with phone numbers for each shelter.

The Ohio Domestic Violence Network 800-934-9840
www.odvn.org
- Domestic support services for domestic violence.

OTTAWA COUNTY

Domestic Violence Advocacy Program- Project Access 419-213-8068
http://www.fcapc.org/domestic-violence-advocacy-program.html
• Project Access assists victims of domestic violence and their children. Project Access case managers can provide information about domestic violence, assist with safety planning, advocate on your behalf, and link you with community resources. Confidential help provided at no cost to individuals. Must be receiving cash assistance from LCDJFS or be TANF eligible (call Jobs & Family Services for info).

**Family and Child Abuse Prevention Center**  419-734-3266
http://www.fcapc.org/
323 Buckeye Blvd Suite 1
Port Clinton, Ohio 43452
• Services to break the cycle of family violence including domestic violence and child abuse.

**Legal Aide of Western Ohio (LAWO)**  888-534-1432
http://www.lawolaw.org/
109 West Water St.
Sandusky, Ohio 44870
• Provides high quality legal assistance in domestic violence to help eligible low-income individuals escape an abusive relationship.

**Liberty Center of Sandusky County – Family Shelter**  419-332-8777
https://www.libertycenterfremont.org/
1421 East State St.
Fremont, Ohio 43420
• Temporary family shelter, open 9 a.m. to 5 p.m. for inquiries.

**The Ohio Domestic Violence Network**  800-934-9840
www.odvn.org
• Resources and information for survivors of domestic violence.

**The Ohio Victims of Crime Compensation Program**  800-934-9840
Attorney General's Office
https://www.ohioattorneygeneral.gov/About-AG/Service-Divisions/Crime-Victim-Services
• Services to victims of violence and abuse, including recovering financial losses related to violent crimes, elder abuse, grants, education and related medical costs related to sexual assault.

**Ruth Ann’s House**  419-734-9718
https://www.cssottawa.org/services
1848 East Perry St. Suite 60
Port Clinton, Ohio 43452
- Ruth Ann’s House is a transitional housing program which serves up to six women and their children at one time. Individuals and families can stay at RAH up to two years while working with staff on an individualized plan.

**SANDUSKY COUNTY**

**Safe Harbor Domestic Violence Shelter**

800-953-2207


P.O. Box 2616

Sandusky, Ohio 44870

- Safe Harbor provides shelter, counseling, advocacy, support groups and community awareness education.
Legal Assistance
LEGAL ASSISTANCE

NATIONAL RESOURCES

Association for Child Support Enforcement (ACES) 800-738-2237

- Assists disadvantaged children affected by parents who fail to meet their legal, moral and financial obligations to support them (assistance with obtaining legal child support).

Do-Not-Call Registry 888-382-1222
https://www.donotcall.gov/

- Anyone can register their home, cell, fax and pager numbers with the Federal Government “Do-Not-Call Registry” to help prevent unwanted calls from telemarketers for five years.

OHIO - STATE RESOURCES

Legal Aide of Western Ohio (LAWO) 888-534-1432
http://www.lawolaw.org/
109 West Water St.
Sandusky, Ohio 44870
Non-profit regional law firms that provide high quality legal assistance in civil matters to help eligible low-income individuals and groups in north central Ohio achieve self-reliance, and equal justice and economic opportunity.

Legal Clinic for Veterans - VA Clinic 419-259-2000
1200 South Detroit Ave.
Toledo, Ohio 43609
- Free legal assistance for veterans.

OTTAWA COUNTY

Ottawa County JFS - Adult and Child Protective Services 419-898-3688
http://ottawacountyjfs.org/home/children-adult-protective-services/
8043 West State St. Route 163
Oak Harbor, Ohio 43449
- The agency mandated by law to investigate reports of child abuse and neglect. We may serve as the custodian of children who temporarily cannot remain in their own home (foster care) and also work to find permanent homes for children whose parents’ rights have been terminated (adoption). Also, Adult Protective
Services (APS) is responsible for investigating reports of alleged abuse, neglect and exploitation of adults over the age of 60, who reside in Ottawa County.

Ottawa County Bar Association - Modest Means Program  419-242-2000
http://www.toledobar.org/TBA/For_the_Public/Modest_Means/TBA/Resources/Modest_Means_Referral_Request.aspx?ID=2781&hkey=22b40610-dbff-472b-8e9e-c54487764be0
318 Madison St.
Port Clinton, Ohio 43452
- The Modest Means Program was created to help those in the community with moderate income find affordable legal assistance.
Social Connections
SOCIAL CONNECTIONS

NATIONAL RESOURCES

COVIA Well Connected
https://www.covia.org/services/covia-connections/
- A community of older adults throughout the United States meeting via toll free phone conference calls, for a variety of groups discussions, or one on one social calls.

Silver Sneakers/Fitness Program
www.silversneakers.com/join-in/
- Locates programs and fitness centers for seniors - fitness memberships may be covered by some Medicare insurances.

OHIO - STATE RESOURCES

Northwest Ohio Area Office on Aging 800-472-7277
www.areaofficeonaging.com
- Senior services including senior centers, meals and other senior services.

Ohio Department of Aging – Staying Connected Services 833-632-2428

Ottawa County

Danbury Senior Center 419-798-4101
http://www.co.ottawa.oh.us/ocseniorresources/ocseniorresources/danburycenter.htm
8470 East Harbor Rd
Marblehead, Ohio 43440
- Open daily, Monday – Friday, 9am to 1pm with various activities. Lunch is served daily at 11:30am. Lunch reservations are recommended. A donation of $2.50 per meal is suggested for those 60 years and over. For those under 60 years, the cost of a meal is $5.00. Hours and services may differ during COVID.

Elmore Golden Oldies 419-862-3874
https://www.co.ottawa.oh.us/index.php/senior-resources-2/ottawa-county-senior-centers/#Elmore
19225 West Witty Rd
Elmore, Ohio 43416
The center is open from 10:00 AM to 2:00 PM. Lunch is served at 11:30 am. Lunch is followed by informative presentations with something of interest for everyone. Hours and services may differ during COVID.

**Genoa Senior Center** 419-855-4491
514 Main St
Genoa, Ohio 43430

- The center is open at 9:30 a.m. on Mondays, and then Wednesdays and Fridays from 10 a.m.-2 p.m., with lunch served at 11:30 a.m. Blood pressure and blood sugar checks the second Wednesday. Various games and activities offered each day. Hours and services may differ during COVID.

**Oak Harbor "Harbor Lights" Senior Center** 419-898-2800
8180 West State Route 163
Oak Harbor, Ohio 43449

- The center is open every Monday and Wednesday, lunch is served at 11:30 AM with various presenters and activities. If you would like to join us for lunch, please call 419-898-2800 one day prior to the day you wish to attend to make your reservations. The 60+ (health) Clinic is held the 2nd Wednesday of every month. Call 419-734-6800 to make your appointment. Hours and services may differ due to COVID.

**Ottawa County Senior Resources - Area Office on Aging** 419-898-3459
8180 West State Route 163
Oak Harbor, Ohio 43449

- Senior Center activities and senior assistance programs. Hours and services may differ due to COVID.

**Ottawa County Sheriff’s Office - Project Lifesaver** 419-734-4404
315 Madison St Room 110
Port Clinton, Ohio 43452

- A wristband is provided to seniors who may not be able to find their way home. Hours and services may differ due to COVID.

**Port Clinton Senior Center** 419-734-1481
[https://www.co.ottawa.oh.us/index.php/senior-resources-2/ottawa-county-senior-centers/#Port Clinton](https://www.co.ottawa.oh.us/index.php/senior-resources-2/ottawa-county-senior-centers/#Port Clinton)
320 East Third St.
Port Clinton, Ohio 43452
- The center is open weekly on Tuesday, Thursday and Friday with lunch served at 11:30 AM, and various presenters and activities. If you would like to join us for lunch, please make reservations by 10:00 AM the day prior to the day you wish to attend. The 60+ (health) Clinic is held every 2nd Tuesday and Thursday of the month. Call 419-734-6800 to make your appointment. Hours and services may differ due to COVID.

Put-in-Bay Senior Center 419-285-5501
https://www.pibseniorcenter.org/
195 Concord Ave.
Put-In-Bay, Ohio 43456
- The center is open Monday-Friday with lunch, and various presenters and activities. The 60+ (health) Clinic is held every 4th Thursday of the month. Call 419-734-6800 to make your appointment. Hours and services may differ due to COVID.

Telephone Safety Calls - Telecare - American Red Cross 419-329-2900
- Red Cross Volunteers will call seniors every day of the year to check up on them and assure their safety.

The Area Office on Aging - Retired Senior Volunteer Patrol (RSVP) 419-382-0624
https://www.areaofficeonaging.com/programs
- Regional Area Office on Aging partners with local police agencies to provide check-ins on seniors at risk. Hours and services may differ due to COVID.
Transportation Assistance
TRANSPORTATION ASSISTANCE

NATIONAL

Angel Wheels
http://mercymedical.org/request-assistance/
- Transportation assistance in the form of gas cards, bus tickets, or train tickets to medical appointments that are out of the county, but less than 300 miles away. Apply for assistance online. Financial restrictions apply.

Buckeye Community Health (Medicaid) Transportation 866-531-0615
https://www.buckeyehealthplan.com/
- Medical Transportation for Buckeye Medicaid patients.

CareSource Medical Transportation 866-531-0615
https://www.caresource.com/oh/plans/community-transition-program/
- Medical Transportation for CareSource Medicaid patients.

Paramount Advantage (Medicaid) Medical Cabs 866-837-9817
www.paramountadvantage.org
- Medical Transportation for Paramount Advantage Medicaid patients.

ProMedica Transportation Network - Ambulette Services 800-589-4994
- Emergency Medical Technicians (EMTs) make it possible to transport all types of patients. Ambulettes are equipped with defibrillators, satellite navigation, oxygen, and standard and wide wheelchairs. Wheelchair vans are equipped with 800-pound wheelchair lifts.

Road to Recovery - American Cancer Society 1-800-227-2345
- Volunteers will provide transportation to a cancer related medical appointment. No charge for service. Call ahead to schedule, as it may take several days to schedule a ride.

United Health Care Community Health Plan Transportation 855-201-8342
https://www.uhc.com/contact-us
- Medical Transportation for United Health Care Medicaid patients.

United Health Care (Medicaid) Medical Cabs 800-895-2017
• Members receive 30- one-way trips per year for medical related appointments. Schedule at least 48 hours ahead of time.

**OHIO-STATE RESOURCES**

**OTTAWA COUNTY**

**A+ Steiny's Cab Company LLC**
[www.cabservicesteinys.com](http://www.cabservicesteinys.com)
5910 East Port Clinton Eastern Rd
Lake Marblehead, Ohio 43440
• County wide taxi service.

**After Hours Taxi**
[https://portclintontaxi.com/](https://portclintontaxi.com/)
1702 West Lakeshore Dr.
Port Clinton, Ohio 43452
• Along with county wide taxi service, After Hours Taxi offers airport shuttle service on time to local airports in Cleveland Hopkins and Detroit Airports. Also, service to Kalahari Convention Center in Sandusky, Ohio.

**Handicapped Parking Placards**
220 Madison St.
Port Clinton, Ohio 43452
• Online application for Disability Placards.

**Kidney Foundation of NW Ohio**
[www.kfnwo.org](http://www.kfnwo.org)
3100 Central Ave
Toledo, Ohio 43606
• Financial assistance, medical transportation, prescription assistance and medical equipment for individuals with kidney disease

**Ottawa County Transportation Agency (OCTA)**
275 North Toussaint South Rd
Oak Harbor, Ohio 43449
• A general public transit system that provides curb-to-curb, advanced reservation, shared ride service to anyone in Ottawa County. Call for hours.

**Veterans Services- Ottawa County**
[https://www.co.ottawa.oh.us/index.php/veterans-services/](https://www.co.ottawa.oh.us/index.php/veterans-services/)
8444 West State Route 163 Suite 102
Oak Harbor, Ohio 43449
• Provides temporary financial assistance, transportation and medical equipment loans, to veterans