It is the mission of ProMedica Medical Management to proactively direct and coordinate the medical care of each injured worker to expedite a safe and successful return to work.

Nearly 20,000 Ohio employers trust ProMedica Medical Management to medically manage their workers’ compensation claims.

With a dedicated claims management team and a strong focus on return to work, our employers can be confident that our staff will provide the employer and injured worker with high quality medical management.

All employers enrolled in the Ohio State Fund workers’ compensation system are required to choose a Managed Care Organization (MCO) to medically manage their organization’s work-related injuries.

Employers in the state of Ohio may only change their MCO during an open enrollment period that occurs once every two years.

PROMEDICA PROVIDES OHIO EMPLOYERS WITH:

• Aggressive medical management of claims.
• Assistance with transitional work programs.
• Medical bill payment and audit.
• Online claims accessing and monitoring.
• Referrals to vocational rehabilitation, when warranted.
• Safety and education programs.
• Assistance with Ohio BWC cost savings programs.
• Board certified occupational medical director.
• 24-hour injury reporting hotline.
• Bilingual capabilities.

ProMedica Medical Management assigns each injured worker a workers’ compensation case manager immediately upon notification of the work-related injury.
The case manager facilitates the injured workers return to work by:

- Communicating with the Provider on the proper diagnosis and treatment plan based on treatment guidelines.
- Working with employer and employee to develop a return to work plan which may include:
  - Developing transitional and modified duty work.
  - Vocational rehabilitation.
  - Transitional work therapy.

MANAGED CARE TREATMENT PLANS

A treatment plan is submitted with BWC form C-9 to the managed care organization (MCO) by either the injured workers’ physician of record or treating physician prior to the initiation of any non-emergency treatment.

Your team will provide treatment plans whenever there are changes that impact the management of the claim. Updated treatment plans must describe the injured worker’s current prognosis, progress to date and expected treatment outcomes.

HEALTH CARE PROVIDER NETWORK

ProMedica Medical Management has over 18,000 providers as part of our provider network with coverage in all 88 Ohio counties.

Providers in our network are committed to providing quality care, which results in a speedy and appropriate return to work for the injured worker. We adjust bills to the fee schedule and leverage discounted rates from our PPO Network providers, maximizing savings.