

Notice of Nondiscrimination and Accessibility: Discrimination is Against the Law

HRI Dental & Vision complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. HRI Dental & Vision does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

HRI Dental & Vision provides:

- Free aids and services to people with disabilities to communicate effectively with us, such as:
 - Qualified sign language interpreters
 - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Free language services to people whose primary language is not English, such as:
 - Qualified interpreters
 - Information written in other languages

If you need these services, contact HRI Dental & Vision at 800-727-1444 (TTY 888-740-5670). Hours are Monday-Friday 7:00 a.m. to 7:00 p.m. CST. More details can be found at insuringsmiles.com.

If you believe that HRI Dental & Vision has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex (including pregnancy, sexual orientation, and gender identity), you can file a grievance with:

HRI Dental & Vision
1449 Kimber Lane
Suite 103
Evansville, Indiana, 47715

Phone: 800-727-1444
TTY: 888-740-5670
Fax: 812-401-3609
Email: Claims@InsuringSmiles.com
Web: insuringsmiles.com

You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, HRI Dental & Vision is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human
Services, 200 Independence Avenue SW
Room 509F, HHH
Building Washington, DC
20201
1-800-368-1019, 1-800-537-7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.