AGENDA

01 HG CLINICAL METHODOLOGY
02 2019 QUALITY ACHIEVEMENTS
03 TROPHY PRESENTATION
Our Ratings Methodology
Our Ratings…

are based on outcomes.
Healthgrades is the first third party organization to objectively rate hospital quality with a focus on actual outcomes.

provide data-driven insights.
We have the data-driven insights that can help identify what matters most and ensure you maintain and promote your performance.

impact more than just patient care.
The value of your brand
Your community image
Your inclusion in the network
Your hospital’s bottom line
Healthgrades® 2019 Methodology

Hospital quality varies… significantly!

Within markets, across markets, state-to-state

How Healthgrades is different

Transparent Methodology, Focused strictly on clinical outcomes:

• No subjective reputational metrics
• No financial or structural metric

Clinical Outcomes Rating Methodology

• Independently analyze each short-term acute care hospital in the country – over 4,500 hospitals
  • Hospitals may not opt-in or opt-out
• 3-years of Medicare patient data (2015-2017)
• Risk-Adjusted statistical model considers acuity of your patients, driving a predicted value
• Star ratings determined by actual performance vs. predicted performance

Mortality Rates
Did patients die during or after their care?

Complication Rates
Did patients experience unexpected issues during their hospital stay?

Outcomes better than expected ~ 15%
Outcomes as expected ~ 70%
Outcomes worse than expected ~ 15%
Healthgrades America’s 250 Best Hospitals Award

• Healthgrades composite measure to **assess overall hospital clinical excellence**.

• During the 2019 study period (2015-2017), we recognized America’s Best 250 Hospitals, showing **superior performance in multiple specialties as measured with objective clinical outcomes** (risk-adjusted mortality and in-hospital complications).

• To be eligible for A250B, a hospital had to have been **evaluated for its performance in at least 21 of the 32 MedPAR-based procedures and conditions**.

• The **overall performance score** for each hospital was calculated using **volume-weighted z-scores** averaged across all complications, in-hospital mortality, and 30-day mortality based cohorts.

• **The top 250 hospitals on the list were selected as representing the top 5% of all hospitals evaluated by Healthgrades for 2019, and were designated to receive the 2019 America’s Best 250 Hospitals Award.**
All awards use Medicare inpatient data from the Medicare Provider Analysis and review (MedPAR) database from the Centers for Medicare and Medicaid Services (CMS)
02: ACHIEVEMENTS

Your 2019 Quality Achievements
CONGRATULATIONS PROMEDICA TOLEDO HOSPITAL!!!

Top 1% of all hospitals in the Nation!!
ProMedica Toledo Hospital: Top Honors
ProMedica Toledo Hospital: Top Honors

- **2019** CARDIAC CARE Excellence Award™
- **2019** CORONARY INTERVENTION Excellence Award™
- **2019** JOINT REPLACEMENT Excellence Award™
- **2019** STROKE CARE Excellence Award™
- **2019** PULMONARY CARE Excellence Award™
- **2019** GENERAL SURGERY Excellence Award™
- **2019** GASTROINTESTINAL CARE Excellence Award™
PARTNERSHIP:

Trophy Presentation
Thank you.

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